# solaredge

# Installation Guide Three Phase System with SetApp Configuration

For North America Version 1.4



# **Disclaimers**

# **Important Notice**

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The general terms and conditions of delivery of SolarEdge shall apply.

The content of these documents is continually reviewed and amended, where necessary. However, discrepancies cannot be excluded. No guarantee is made for the completeness of these documents.

The images contained in this document are for illustrative purposes only and may vary depending on product models.

# **FCC Compliance**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.



# **Revision History**

# Version 1.4 (August 2020)

- Updated the communication board TCP details in *Creating an Ethernet (LAN)* Connection on page 58.
- Changed the cable type required for the RS485 and Ethernet connection to CAT6.
- Added the requirement for a special bracket, when installing close to the shoreline in Mounting the Inverter on page 34.
- For inverter clearance, added a link to Application Note Clearance Guidelines in Mounting the Inverter on page 34.
- Added a requirement to minimize the distance between the positive and negative DC optimizer cables in Step 3: Connecting Power Optimizers in Strings on page 24.

# Version 1.3 (June 2020)

- Modified the procedure for disconnecting the DC power and deleted the introduction in the Safe DC Appendix.
- Activating, Commissioning and Configuring updated.
- The inverter can be connected in parallel with a generator.
- Modified Power Optimizer Guidelines section: Length of home run cabels maximum values, Extension cables rules, Power optimizer clearance
- Modified RS485 terminology Master is now Leader and Slave is Follower, respectively
- Updated SetApp menu options



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# HANDLING AND SAFETY INSTRUCTIONS

During installation, testing and inspection, adherence to all the handling and safety instructions is mandatory. Failure to do so may result in injury or loss of life and damage to the equipment.

# Safety Symbols Information

The following safety symbols are used in this document. Familiarize yourself with the symbols and their meaning before installing or operating the system.

#### WARNING!

Denotes a hazard. It calls attention to a procedure that, if not correctly performed or adhered to, could result in injury or loss of life. Do not proceed beyond a warning note until the indicated conditions are fully understood and met.



#### **AVERTISSEMENT!**

Dénote un risque: il attire l'attention sur une opération qui, si elle n'est pas faite ou suivi correctement, pourrait causer des blessures ou un danger de mort. Ne pas dépasser une telle note avant que les conditions requises soient totallement comprises et accomplies.

#### CAUTION!

Denotes a hazard. It calls attention to a procedure that, if not correctly performed or adhered to, could result in damage or destruction of the product. Do not proceed beyond a caution sign until the indicated conditions are fully understood and met.



#### ATTENTION!

Dénote un risque: il attire l'attention sur une opération qui, si elle n'est pas faite ou suivi correctement, pourrait causer un dommage ou destruction de l'équipement. Ne pas dépasser une telle note avant que les conditions requises soient totallement comprises et accomplies.



#### NOTE

Denotes additional information about the current subject.



#### IMPORTANT SAFETY FEATURE

Denotes information about safety issues.



### IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

#### CONSIGNES DE SÉCURITÉ IMPORTANTES

CONSERVEZ CES INSTRUCTIONS

#### WARNING!



The inverter cover must be opened only after switching the inverter ON/OFF/P switch located at the bottom of the inverter to OFF. This disables the DC voltage inside the inverter. Wait five minutes before opening the cover. Otherwise, there is a risk of electric shock from energy stored in the capacitors.

#### **AVERTISSEMENT!**

Ne pas ouvrir le couvercle de l'onduleur avant d'avoir coupé l'interrupteur situé en dessous de l'onduleur. Cela supprime les tensions CC et CA de l'onduleur. Attendre cinq minutes avant d'ouvrir le couvercle. Sinon, il y a un risque de choc électrique provenant de l'énergie stockée dans le condensateur.



P = Program/Paii 1 = ON 0 = OFF

#### WARNING!



Before operating the inverter, ensure that the inverter is grounded properly. This product must be connected to a grounded, metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.

#### **AVERTISSEMENT!**

Avant d'utiliser l'onduleur monophasé, assurez-vous que l'onduleur est correctement mis à la terre. Ce produit doit être raccordé à un système de câblage fixe, métallique, l'équipement-le conducteur de mise à la terre doit être exécuté avec les conducteurs de circuit et raccordé à l'équipement borne de mise à la terre ou de plomb sur le produit.



#### WARNING!

Opening the inverter and repairing or testing under power must be performed only by qualified service personnel familiar with this inverter.

#### **AVERTISSEMENT!**

L'unité ne doit être ouverte que par un technicien qualifié dans le cadre de l'installation et de la maintenance.



#### WARNING!



The Safety Switch meets all requirements for a code-compliant installation of this system. The DC Disconnect Switch disconnects both the positive and negative conductors.

#### **AVERTISSEMENT!**

Le sectionneur externe (inclus) repond aux exigences de conformité pour l'installation de ce système . Le coupeur CC ouvre les conducteurs positifs et négatifs.

#### WARNING!



The inverter input and output circuits are isolated from the enclosure. This system does not include an isolation transformer and should be installed with an ungrounded PV array in accordance with the requirements of NEC Articles 690.35 and 690.43 National Electric Code, ANSI/NFPA 70, 2011 (and Canadian Electrical Code, Part I, for installations in Canada).

Equipment grounding is the responsibility of the installer and must be performed in accordance with all applicable Local and National Codes.

#### **AVERTISSEMENT!**

Les circuits d'entrée et de sortie de l'onduleur sont isolés de l'enveloppe. Ce système n'inclut pas d'isolation galvanique (transformateur) et devra être installé sans mise à la terre du champ PV et en accord avec les articles 690.35 et 690.43 du National Electric Code (NEC), ANSI/NFPA 70, 2011 (et du Code Electrique Canadien, Partie 1, pour les installations faites au Canada). La mise à la terre des équipements est la responsabilité de l'installateur et doit être faite en accord avec les toutes les règles locales et nationales applicables.

#### WARNING!



Three phase 9,10, 20 kW inverter must be connected to a dedicated AC branch circuit with a maximum Overcurrent Protection Device (OCPD) of 40A.

Three phase 14.4, 33.3 kW inverters must be connected only to a dedicated AC branch circuit with a maximum Overcurrent Protection Device (OCPD) of 60A.

#### **AVERTISSEMENT!**

Les onduleurs triphasés 9,10,20 kW doivent être connectés à un branchement AC dédié avec un disjoncteur de 40A.

L'onduleur triphasés 14.4, 33.3 kW doivent être connectés à un branchement AC dédié avec un disjoncteur de 60A.



#### WARNING!

SolarEdge products can expose you to chemicals including antimony trioxide, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov .



#### **AVERTISSEMENT!**

Les produits SolarEdge peut vous exposer à des agents chimiques, y compris trioxyde d'antimoine, identifiés par l'État de Californie comme pouvant causer le cancer. Pour de plus amples informations, prière de consulter www.P65Warnings.ca.gov.



#### CAUTION!

This unit must be operated according to the technical specification datasheet provided with the unit.

#### ATTENTION!

Cette unité doit être utilisée selon les spécifications de fonctionnement, comme décrit dans la dernière fiche technique des spécifications.

#### CAUTION!

HEAVY OBJECT. To avoid muscle strain or back injury, use proper lifting techniques, and if required - a lifting aid.



#### ATTENTION!

Objet lourd. Pour éviter la fatigue musculaire ou des blessures au dos, utilisez des techniques de levage appropriées et, si nécessaire - un auxiliaire de levage lors du retrait.



#### NOTE

The inverter is NEMA type 3R rated. Unused conduit openings and glands should be sealed with appropriate seals.

#### NOTE



- Use only copper conductors rated for a minimum of 90°C/ 194°F.
- For the SE10KUS, SE20KUS, SE33.3KUS three phase inverters where opposite polarity DC conductors are routed in the same conduit, 1000V rated cables must be used.



#### NOTE

This inverter is provided with an IMI (Isolation Monitor Interrupter) for ground fault protection.



#### NOTE

The symbol ( appears at grounding points on the SolarEdge equipment. This symbol is also used in this manual.



#### NOTE

A SolarEdge inverter may be installed in a site with a generator. SolarEdge requires installing a physical or electronic interlock, which will signal to the inverter when the grid has been disconnected. Interlock procurement, installation, maintenance and support are the responsibility of the installer.



Damage to the inverter due to incorrect interlock installation or use of an interlock that is incompatible with the SolarEdge system will render the SolarEdge warranty invalid.

For more information, refer to https://www.solaredge.com/sites/default/files/se-invertersupport-of-voltage-sources.pdf.



#### IMPORTANT SAFETY INFORMATION

- Building or structures with both utility service and a PV system, complying with NEC 690.12, shall have a permanent plaque or directory including the following wording:PHOTOVOLTAIC SYSTEM EQUIPPED WITH RAPID **SHUTDOWN**. The term "PHOTOVOLTAIC" may be replaced with "PV." The plaque or directory shall be reflective, with all letters capitalized and having a minimum height of 9.5mm (3/8 in.) in white on red background.
- Attention -The system status indicator shall be installed in a location in close proximity to the system actuator, where the indication of safe shutdown can be clearly seen.



- This rapid shutdown system is required to be provided with an actuating device or a status indicator which shall be installed in a location accessible to first responders, or be connected to an automatic system which initiates rapid shutdown upon the activation of a system disconnect or activation of another type of emergency system.
- Additionally, in a prominent location near the actuator device the end use installation shall be provided with a permanent marking including the following wording:PHOTOVOLTAIC SYSTEM EQUIPPED WITH RAPID SHUTDOWN. The term "PHOTOVOLTAIC" may be replaced with "PV". The plaque or directory shall be reflective, with all letters capitalized and having a minimum height of 9.5mm (3/8 in.) in white on red background.



# Chapter 1: Introducing the SolarEdge Power Harvesting System

The SolarEdge power harvesting solution maximizes the power output from any type of solar photovoltaic (PV) installation while reducing the average cost per watt. The following sections describe each of the system's components.

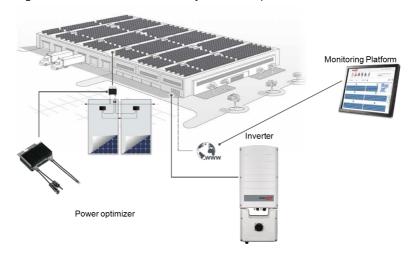


Figure 1: The SolarEdge power harvesting system components

# **Power Optimizer**

The power optimizers are DC-DC converters connected to PV modules in order to maximize power harvesting by performing independent Maximum Power Point Tracking (MPPT) at the module level.

The power optimizers regulate the string voltage at a constant level, regardless of string length and environmental conditions.

The power optimizers include a safety voltage function that automatically reduces the output of each power optimizer to 1 Vdc in the following cases:

- During fault conditions
- The power optimizers are disconnected from the inverter
- The inverter ON/OFF/P switch is turned OFF
- The safety switch on the Safety Switch is turned OFF
- The inverter AC breaker is turned OFF



- The Rapid Shutdown (PVRSS) is initiated by one of the following methods:
  - Inverter AC breaker is turned OFF, or AC to the inverter is disconnected by another method (intentionally or as result of a fault)
  - Inverter ON/OFF/P switch is turned OFF
  - The Safety Switch is turned OFF
  - For inverters with Manual Rapid Shutdown, initiation is done by switching the Safety Switch OFF

Each power optimizer also transmits module performance data over the DC power line to the inverter

Two types of power optimizers are available:

- Panel Module Add-on power optimizer connected to one or more modules
- Smart modules the power optimizer is embedded into a module

# **Inverter with Safety Switch**

The inverter efficiently converts DC power from the modules into AC power that can be fed into the main AC service of the site and from there to the grid. The inverter also receives the monitoring data from each power optimizer and transmits it to a central server (the monitoring platform; requires Internet connection).

The Safety Switch has a manually operated switch for disconnecting the DC power of a SolarEdge system.

The Safety Switch is located below the inverter and is connected to the inverter with AC and DC wires.

# **Monitoring Platform**

The monitoring platform enables monitoring the technical and financial performance of one or more SolarEdge sites. It provides past and present information on the system performance both at the system and module levels.



# Supported AC Grids

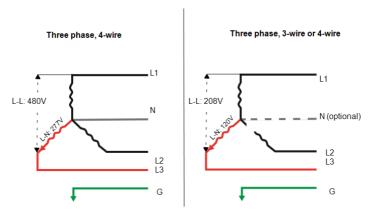


Figure 2: AC grids supported by SolarEdge three phase inverters

#### NOTE



Grid support depends on the inverter model. Some three phase inverters support the 208V 3-wire grid. Refer to *Setting the Inverter to Support 208V 3-Wire Grid* on page 39.

# **Installation Procedure**

The following is the procedure for installing and setting up a new SolarEdge site. Many of these also apply to modification of an existing site.

- 1. Connecting Power Optimizers in Strings, page 24
- 2. Recording power optimizer serial numbers (optional), page 52
- 3. Mounting the inverter, Page 34
- 4. Connecting the strings and the AC to the Safety Switch, page 38
- 5. Commissioning and activating the installation, page 48
- 6. Connecting the inverter to the monitoring platform, page 53

# **Installation Equipment List**

Standard tools can be used during the installation of the SolarEdge system. The following is a recommendation of the equipment needed for installation:

- Allen screwdriver for 5mm screw type for the inverter enclosure screws
- Standard flat-head screwdrivers set
- Non-contact voltage detector



- Cordless drill (with a torque clutch) or screwdriver and bits suitable for the surface on which the inverter and optimizers will be installed and for opening the Safety Switch drill guides. Use of an impact driver is not allowed.
- Mounting hardware (stainless bolts, nuts, and washers) for attaching:
  - the mounting brackets to the mounting surface
  - the power optimizer to the racking
- Wire cutters
- Wire strippers
- Voltmeter

For installing the communication options, you may also need the following:

- For Ethernet:
  - CAT6 twisted pair Ethernet cable with RJ45 connector
  - If using a CAT6 cable spool: RJ45 plug and RJ45 crimper
- For RS485:
  - Four- or six-wire shielded twisted pair cable
  - Watchmaker precision screwdriver set

# **Inverter Transport and Storage**

Transport the inverter in its original packaging, facing up and without exposing it to unnecessary shocks. If the original package is no longer available, use a similar box that can withstand the weight of the inverter (refer to the inverter weight in the specification datasheet provided with the unit), has a handle system and can be closed fully.

Store the inverter in a dry place where ambient temperatures are  $-13^{\circ}F$  to  $140^{\circ}F$  /  $-25^{\circ}C$  to  $+60^{\circ}C$ .



# Chapter 2: Installing the Power Optimizer

# Safety

The following notes and warnings apply when installing the power optimizers. Some of the following may not be applicable to smart modules:



#### WARNING!

The metallic enclosure of the power optimizer must be grounded in accordance with the product's listing and local and national codes.

#### **AVERTISSEMENT!**

L'enceinte métallique de l'optimiseur de puissance doit être mise à la terre en accord avec les régulations locales et nationales.

#### WARNING!



When modifying an existing installation, turn OFF the inverter ON/OFF/P switch, the DC Safety Unit and the AC circuit breaker on the main AC distribution panel.

#### **AVERTISSEMENT!**

Avant de faire ces étapes, éteignez l'onduleur monophasé en mettant sur OFF l'interrupteur ON/OFF/P situé au bas de l'onduleur.



#### CAUTION!

Power optimizers are IP68/NEMA6P rated. Choose a mounting location where optimizers will not be submerged in water.

#### ATTENTION!

Les optimiseurs de puissances sont compatibles à la norme IP68/NEMA6P. Choisissez le lieu de montage tel que l'optimiseur ne puisse pas être submergé par l'eau.



#### CAUTION!

This unit must be operated according to the operating specifications provided with the unit.

#### ATTENTION!

Cette unité doit être opérée suivant les instructions trouvées dans le manuel fourni avec le produit.



#### CAUTION!

Cutting the power optimizer input or output cable connector is prohibited and will void the warranty.

#### ATTENTION!

Sectionner les cables d'entrées ou de sortie de l'optimiseur est interdit et annule sa garantie.





#### CAUTION!

All PV modules must be connected to a power optimizer.

#### ATTENTION!

Tous les modules doivent être connectés à un optimiseur de puissance.

#### CAUTION!



If you intend to mount the optimizers directly to the module or module frame, first consult the module manufacturer for guidance regarding the mounting location and the impact, if any, on module warranty. Drilling holes in the module frame should be done according to the module manufacturer instructions.

#### ATTENTION!

Pour installation à même le module ou la monture du module, consultez d'abord le fabricant du module sur la position et son impact sur la garantie du module. Le perçage de trous dans le cadre du module devra se faire suivant les instructions du fabricant.

#### CAUTION!

Installing a SolarEdge system without ensuring compatibility of the module connectors with the optimizer connectors may be unsafe and could cause functionality problems such as ground faults, resulting in inverter shut down. To ensure mechanical compatibility of the power optimizers' connectors with the PV module' connectors to which they are connected:

- Use identical connectors from the same manufacturer and of the same type on both the power optimizers and on the modules; or
- Verify that the connectors are compatible in the following way:



- The module connector manufacturer should explicitly verify compatibility with the SolarEdge optimizer connector; and
- A third-party test report by one of the listed external labs (TUV, VDE, Bureau Veritas UL, CSA, InterTek) should be obtained, verifying the compatibility of the connectors.

For more information, refer to

https://www.solaredge.com/sites/default/files/optimizer-input-connector-compatibility.pdf



#### ATTENTION!

Les connecteurs du module doivent être mécaniquement compatibles avec les optimiseurs de puissance. Sinon, le système SolarEdge installé peut être dangereux ou causer des problèmes fonctionnels, tels que les défauts de terre, qui peuvent provoquer un arrêt de l'onduleur. Afin d'assurer la compatibilité mécanique entre les optimiseurs de puissance SolarEdge et les modules auxquels ils sont connectés:

- Utiliser des connecteurs identiques du même fabricant et du même type aussi bien pour les optimiseurs de puissance que pour les modules.
- ✓ ✓ Vérifiez que les connecteurs sont compatibles de la manière suivante:
  - Le fabricant du connecteur doit explicitement vérifier la compatibilité avec le connecteur SolarEdge.
  - Un rapport de test de tierce partie doit être effectué par l'un des laboratoires externes indiqués ci-dessous:(TUV, VDE, Bureau Veritas UL, CSA,Intertek), qui vérifiera la compatibilité des connecteurs.

Pour plus d'informations, consultez

https://www.solaredge.com/sites/default/files/optimizer-input-connector-compatibility.pdf



#### IMPORTANT SAFETY FEATURE



Modules with SolarEdge power optimizers are safe. They carry only a low safety voltage before the inverter is turned ON. As long as the power optimizers are not connected to the inverter or the inverter is turned OFF, each power optimizer will output a safe voltage of 1V.

# **Package Contents**

- Power optimizers
- Stainless steel grounding lock washers



# Installation Guidelines

- For the minimum and maximum number of power optimizers in a string (string length), see the power optimizer datasheets. Refer to the Designer for string length verification. The Designer is available on the SolarEdge website at: https://www.solaredge.com/us/products/installer-tools/designer#/.
- The length of home-run cables from the first and last power optimizer to the inverter (total cable length) may not exceed the following values:

Single Phase Inverters	Three Phase Inverters
	SE9KUS, SE20KUS - 1000 ft. /300 m
All - 1000 ft. /300 m	SE14.4KUS, SE17.3KUS, SE33.3KUS,
	SE40KUS - 2300 ft. /700 m

Do not use extension cables between a module and a power optimizer, between two modules connected to the same power optimizer, or between two power optimizers other than in the following cases:

#### Between a power optimizer and a module:

- Power optimizers with the 4-type suffix in their part number (Pxxx-4xxxxxx) extension cables of up to 16 m can be installed per power optimizer (8 m for DC+ and 8 m for DC-).
- Power optimizers manufactured starting from working week 42, 2019, as indicated in the serial number (Example: S/N SJ5019A-xxxxxxxx - working week 50, 2019) - extension cables of up to 16 m can be installed per power optimizer (8 m for DC+ and 8 m for DC-).

#### Between two power optimizers or between a power optimizer and the inverter.

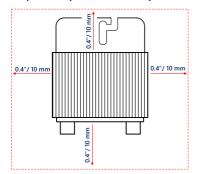
- Extension cables can be installed between power optimizers only from row to row, around obstacles or pathways within a row, and from the end of the string to the inverter, as long as the total cable length is not exceeded.
- For connecting power optimizers to the inverter, use cables with a minimum crosssection of 11 AWG/ 4 mm<sup>2</sup> DC cables.

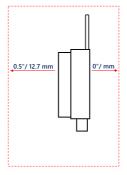


Frame-mounted power optimizers are mounted directly on the module frame, regardless of racking system (rail-less or with rails). For installation of frame-mounted power optimizers, refer to <a href="http://www.solaredge.com/sites/default/files/installing\_frame\_mounted\_power\_optimizers.pdf">http://www.solaredge.com/sites/default/files/installing\_frame\_mounted\_power\_optimizers.pdf</a>.



- The steps in this chapter refer to module add-on power optimizers. For smart modules, start from *Step 3: Connecting Power Optimizers in Strings* on page 24. Also refer to the documentation supplied with the smart modules.
- The power optimizer can be placed in any orientation.
- If connecting more modules than power optimizer inputs in parallel, use a branch cable. Some commercial power optimizer models have a dual input.
- Position the power optimizer close enough to its module so that their cables can be connected.
- Make sure to use power optimizers that have the required output conductor length.
- Completely shaded modules may cause their power optimizers to temporarily shut down. This will not affect the performance of the other power optimizers in the string, as long as the minimum number of unshaded power optimizers connected in a string of modules is met. If under typical conditions fewer than the minimum power optimizers are connected to unshaded modules, add more power optimizers to the string.
- Equipment grounding tightening torques: 4-6 AWG: 45 lb-in, 8 AWG: 40 lb-in, 10-14 AWG: 35 lb-in.
- To allow for heat dissipation, maintain clearance as specified below.
   All power optimizers, except for the P860 and M1600 power optimizers







## P860 and M1600 power optimizers

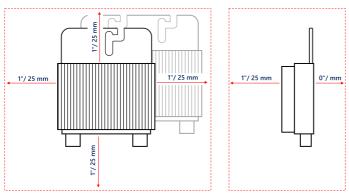


Figure 3: Power optimizer clearance

When installing modules in a confined space, for example, if installing Buildingintegrated photovoltaic (BIPV) modules, ventilation measures may be needed to ensure the power optimizers are not be exposed to temperatures outside their specifications.



# Step 1: Mounting and Grounding the Power Optimizers

For each of the power optimizers<sup>(1)</sup>:

1. Determine the power optimizer mounting location and use the power optimizer mounting brackets to attach the power optimizer to the support structure (See *Figure 4*). It is recommended to mount the power optimizer in a location protected from direct sunlight. For frame-mounted power optimizers follow the instructions supplied with the optimizers, or refer to <a href="https://www.solaredge.com/sites/default/files/installing\_frame\_mounted\_power\_optimizers.pdf">https://www.solaredge.com/sites/default/files/installing\_frame\_mounted\_power\_optimizers.pdf</a>.

2. If required, mark the mounting hole locations and drill the hole.

#### CAUTION!



Drilling vibrations may damage the power optimizer and will void the warranty. Use a torque wrench or an electric drill with adjustable clutch that meets the mounting torque requirements. *Do not* use impact drivers for mounting the power optimizer.

Do not drill through the power optimizer or through the mounting holes.

#### ATTENTION!

Les vibrations résultant du perçage peuvent endommager l'optimiseur de puissance et annulera la garantie. Utilisez une clé dynamométrique ou une perceuse électrique avec embrayage adaptable compatible avec les moments indiqués. Ne pas utiliser des tournevis à percussion pour fixer l'optimiseur. Ne pas percer à travers l'optimiseur de puissance ou ses trous de fixation.

3. Attach each power optimizer to the rack using M6 (1/4") stainless steel bolts, nuts and washers or other mounting hardware. Apply torque of 9-10 N\*m / 6.5-7 lb\*ft. For 3NA series power optimizes, SolarEdge recommends mounting the power optimizer on a rail with the smooth side facing out, so that the power optimizer body will prevent its rotation.

<sup>(1)</sup>Not applicable to smart modules.



4. Use the following methods<sup>(1)</sup> to ground the power optimizer:



#### WARNING!

The metallic enclosure of the power optimizer must be grounded in accordance with the requirements of the local and national codes.

#### **AVERTISSEMENT!**

L'enceinte métallique de l'optimiseur de puissance doit être mise à la terre en accord avec les régulations locales et nationales.

For mounting on a grounded metal rail: Use the provided 5/16" stainless steel grounding star washer between the railing and the flat side of the mounting bracket. The grounding washer should break through the anodize coating of the railing to ensure low resistive connection. Apply a torque of 9.5 N\*m / 7 lb\*ft.

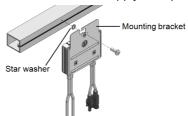


Figure 4: Power optimizer installation and grounding using a star washer

<sup>(1)</sup>These methods have been evaluated by a nationally recognized testing laboratory as part of the optimizer evaluation. The SolarEdge-supplied grounding lug kit has been evaluated only for use with SolarEdge power optimizers. It is not intended or listed to be used as a general purpose grounding lug with other electrical equipment.



For mounting on rails with sliding nut fasteners: If the star washer cannot be used, use the SolarEdge grounding plate (purchased separately) between the railing and the flat side of the mounting bracket. Use mounting specific hardware as needed. Apply a torque of 9.5 N\*m / 7 lb\*ft.

See Figure 5.

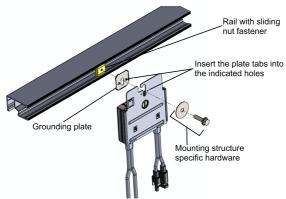


Figure 5: Power optimizer installation and grounding using a grounding plate

For mounting on un-grounded structures (such as a wooden structure): If the star washer or the plate cannot be used, use the SolarEdge grounding lug (purchased separately) with an equipment-grounding conductor according to the supplied instructions. The grounding terminal accepts a wire size of 6-14 AWG, and must be sized for equipment grounding per NEC 250.122 requirements. Tighten the screws connecting the power optimizer to the frame and the grounding terminal screw. Apply a torque of 9.5 N\*m / 7 lb\*ft.

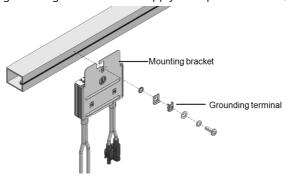


Figure 6: Power optimizer grounding terminal



- 5. Verify that each power optimizer is securely attached to the module support structure.
- 6. Record power optimizer serial numbers and locations, as described in *Reporting and Monitoring Installation Data* on page 51.

# Step 2: Connecting a PV module to a Power Optimizer



#### NOTE

Images are for illustration purposes only. Refer to the label on the product to identify the plus and minus input and output connectors.

For each of the power optimizers:

- Connect the Plus (+) output connector of the module to the Plus (+) input connector of the power optimizer.
- Connect the Minus (-) output connector of the module to the Minus (-) input connector of the power optimizer.

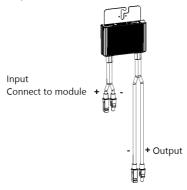


Figure 7: Power optimizer connectors

# **Step 3: Connecting Power Optimizers in Strings**

You can construct parallel strings of unequal length, that is, the number of power optimizers in each string does not have to be the same. The minimum and maximum string lengths are specified in the power optimizer datasheets. Refer to the <u>Designer</u> for string length verification.





#### **IMPORTANT SAFETY FEATURE**

For a compliant PV Rapid Shutdown System (PVRSS) installation, use no more than 30 optimizers per string.



- 1. Connect the Minus (-) output connector of the string's first power optimizer to the Plus (+) output connector of the string's second power optimizer.
- 2. To minimize electromagnetic interference (EMI), make sure to minimize the distance between the positive and negative DC cables.

For detailed instructions, see:

https://www.solaredge.com/sites/default/files/se-emi-performance-application-note.pdf.



Connect the rest of the power optimizers in the string in the same manner.



#### WARNING!

If using a dual-input power optimizer and some inputs are not used, seal the unused input connectors with the supplied pair of seals.

#### AVERTISSEMENT!

Si un optimiseur à double entrées est utilisé et que certaines entrées ne sont pas connectées, fermez ces entrées avec la paire de couvercles fournie.

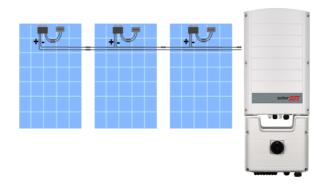


Figure 8: Power optimizers connected in series

4. If you intend to monitor the installation, using the monitoring platform, record the physical location of each power optimizer, as described in *Creating Logical and Physical Layout using Installation Information* on page 52.

# **Step 4: Verifying Proper Power Optimizer Connection**

When a module is connected to a power optimizer, the power optimizer outputs a safe voltage of 1V ( $\pm 0.1V$ ). Therefore, the total string voltage should equal 1V times the number of power optimizers connected in series in the string. For example, if 10 power optimizers are connected in a string, then 10V should be produced.



Make sure the PV modules are exposed to sunlight during this process. The power optimizer will only turn ON if the PV module provides at least 2W.

In SolarEdge systems, due to the introduction of power optimizers between the PV modules and the inverter, the short circuit current I<sub>SC</sub> and the open circuit voltage V<sub>OC</sub> hold different meanings from those in traditional systems.

For more information about the SolarEdge system's string voltage and current, refer to the  $V_{OC}$  and  $I_{SC}$  in SolarEdge Systems Technical Note, available on the SolarEdge website at:



https://www.solaredge.com/sites/default/files/isc\_and\_voc\_in\_solaredge\_ sytems\_technical\_note.pdf

- → To verify proper power optimizer connection:
- Measure the voltage of each string individually before connecting it to the other strings or to the inverter. Verify correct polarity by measuring the string polarity with a voltmeter. Use a voltmeter with at least 0.1V measurement accuracy.



Since the inverter is not yet operating, you may measure the string voltage and verify correct polarity on the DC wires inside the Safety Switch.

For troubleshooting power optimizer operation problems, refer to *Power Optimizer* Troubleshooting on page 69.



# Chapter 3: Installing the Inverter

Install the inverter either before or after the modules and power optimizers have been installed.

#### NOTE



- Use only copper conductors rated for a minimum of 90°C/ 194°F.
- For the SE10KUS, SE20KUS, SE33.3KUS three phase inverters where opposite polarity DC conductors are routed in the same conduit, 1000V rated cables must be used.

# **Inverter Package Contents**

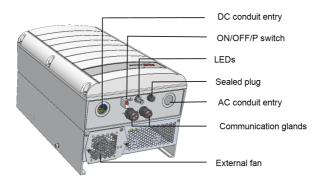
- One inverter with Safety Switch (if applicable)
- One mounting bracket
- Two Allen screws for fastening the inverter to the mounting bracket
- Safety Switch sealing cover (if applicable, for use in case of inverter replacement)
- Quick Installation guide

# Identifying the Inverter

Refer to the sticker on the inverter that specifies its **Serial Number** and its **Electrical Ratings**. Provide the serial number when contacting SolarEdge support. The serial number is also required when opening a new site in the monitoring platform.

# Inverter Interfaces

The following figure shows the inverter connectors and components, located at the bottom of the inverter.





#### Figure 9: Inverter Interfaces

- AC output: AC output gland, AC cable external gauge, M32 (15-21mm diameter) for connection to the grid
- **AC and DC conduit entries**: Connection points of the Safety Switch.
- Two communication glands: for connection of inverter communication options.
  Each gland has three openings.
- ON/OFF/P switch:



Figure 10: ON/OFF/P switch

- ON (1) Turning this switch ON (after power optimizer pairing) starts the operation of the power optimizers, enables power production and allows the inverter to begin exporting power to the utility grid.
- OFF (0) Turning this switch OFF reduces the power optimizer voltage to a low safety voltage and inhibits exportation of power. When this switch is OFF, the control circuitry remains powered up.



 P - Moving and releasing the switch allows viewing system information via the LEDs, and performing the following functions:

P Position Duration	Function	Comments
Switch moved to P for 2 seconds, then released.	<ul> <li>Displays (via LEDs) production information for 5 seconds, or error type indications (if exist) for 5 seconds.</li> <li>Activates the Wi-Fi access point for connecting to the SetApp</li> </ul>	While the switch is in P, all LEDs are ON. When the switch is released all LEDs turn OFF for 0.5 sec and then display the production or error indication.
Switch moved to P for more than 5 seconds, then released.	Starts pairing	Pairing is indicated by all 3 LEDs blinking simultaneously.

LEDs: three LEDs indicate, by color and state (on/ off/ blinking<sup>(1)</sup>/ flickering<sup>(2)</sup>/alternating<sup>(3)</sup>), different system information, such as errors or performance indications. For more information, refer to https://www.solaredge.com/leds.

The main LED indications are:

- Blue ON the inverter is communicating with the monitoring platform
- Green ON the system is producing
- Green blinking AC is connected but the system is not producing
- Red ON system error

<sup>(1)</sup>Blinking = Turns ON and OFF for the same duration

<sup>(2)</sup> Flickering = Turns ON for 100 mS and turns OFF for 5 seconds

<sup>(3)</sup> Alternating = alternate LED flashes





Figure 11: LEDs

The following table describes system performance information by LED color and ON/OFF/P switch position.

Indication	ON/ OFF/ P		Comment			
mulcation	Switch Position	Red	Green	Blue	Comment	
Power optimizers not paired		OFF	Blinking	• S_OK: ON • No S_OK: OFF	S_OK: ON communication with the monitoring platform is established.	
Pairing	ON (1)	Blinking	Blinking	Blinking		
Wake-up/ Grid Monitoring		OFF	Blinking	Blinking		
System Producing		OFF	ON	S_OK: ON No S_OK: OFF		
Night mode (no production)		OFF	Flickering	S_OK: ON No S_OK: OFF		
Inverter is OFF (Safe DC)	OEE (O)	OFF	Blinking	S_OK: ON No S_OK: OFF		
Inverter is OFF (DC not safe)	OFF (0)	Blinking	Blinking	S_OK: ON No S_OK: OFF		
Inverter configuration or reboot	ON / P	ON	ON	ON		



Indication	ON/ OFF/ P		Comment		
	Switch Position	Red	Green	Blue	Comment
Inverter firmware upgrade	ON / P	Alternating	Alternating	Alternating	The upgrade process can take up to 5 minutes
Error	Any	ON	ON/ OFF/ Blinking/ Flickering	ON/ OFF / Blinking	Refer to <i>Errors</i> and <i>Troubleshooting</i> on page 67

The following table describes production percentage of AC information by LED color and ON/OFF/P switch position.

Indication	ON/ OFF/ P	LED Color			Comment
	Switch Position	Red	Green	Blue	Comment
Percentage of AC Production: 0 %	ON (1) -	OFF	OFF	OFF	
Percentage of AC Production: 0 - 33 %		OFF	ON	OFF	This indicates power production as
Percentage of AC Production: 33 - 66 %		OFF	OFF	ON	percentage of rated peak AC output power
Percentage of AC Production: 66 - 100 %		OFF	ON	ON	

## DC Safety Unit, including:

- ON/OFF switch: connects and disconnects the DC power of the system
- AC conduit entries for connection to the grid
- **DC AC conduit entries** for connection of the PV installation





Figure 12: DC Safety Unit

#### NOTE

When the Safety Switch is OFF (for example during maintenance) it may be locked to prevent a safety hazard:



- 1. Move the switch to the Lock position.
- 2. Insert the lock through the knob opening and lock.





# **Opening Conduit Drill Guides**

This section describes how to open drill guides.

#### CAUTION!

SolarEdge does not permit opening or puncturing the Safety Switch in any location other than the pre-defined drill guide locations, or otherwise altering the construction of the enclosure, as this may compromise safety and will void the warranty. This includes, but is not limited to, the use of fasteners like rivets, screws, nails, inserts, or pins.



For jurisdictions requiring field applied markings on the Safety Switch enclosure, such as labels or placards that display PV system information, adhesive labels or placards that comply with ANSI Z535 and are compatible with the enclosure material may be used.

#### ATTENTION!

SolarEdge n'autorise pas l'ouverture or la perforation du commutateur de sécurité a tout endroit autre que les emplacements de perforation guidés prédéfinis, ou la modification de l'enceinte électrique, car cela compromettrait la sécurité et annulerait la garantie. Ceci inclus, sans être limité à, l'utilisation de fixations comme des rivets, vis, clous, inserts ou des broches.

Pour les juridictions ou un marquage de sécurité est requis sur le couvercle du coupeur DC, tels que des labels ou étiquettes qui figurent des information du système PV, des labels ou étiquettes adhésifs compatibles avec ANSI Z535 peuvent être utilisés qui sont compatibles avec le matériau du couvercle.

This step may be performed before or after mounting the inverter.

## → To open conduit drill guides:

1. Move the Safety Switch and the inverter ON/OFF switch to OFF.



2. Loosen the screws on the front cover of the Safety Switch, as shown below:

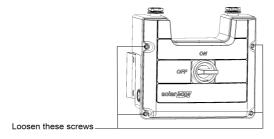


Figure 13: Opening the Safety Switch cover

- 3. Remove the Safety Switch cover.
- 4. Open the required AC and DC conduit drill guides according to the conduits used in the installation: The drill guides are located at the bottom, back and sides of the enclosure, each with two sizes: <sup>3</sup>/<sub>4</sub>" and 1". Open the required pair, taking care not to interfere with any of the internal components. It is recommended to use a Unibit drill.

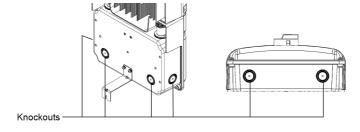


Figure 14: Safety Switch drill guides



NOTE

Unused conduit openings and glands should be sealed with appropriate seals.

# Mounting the Inverter

The inverter is typically mounted vertically, and the instructions in this section are applicable for vertical installation. Some three phase inverter models can be installed horizontally (above 10° tilt) as well as vertically, and at any tilt over 10° up to 90°. For information and instructions for horizontal mounting refer to



http://www.solaredge.com/sites/default/files/application\_note\_horizontal\_mounting\_of\_three\_phase\_inverters.pdf.



The inverter is supplied with a mounting bracket.

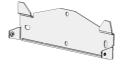


Figure 15: Mounting bracket



#### NOTE

Make sure the mounting surface or structure can support the weight of the inverter and bracket, and make sure that it spans the width of the bracket.

#### CAUTION!

HEAVY OBJECT. To avoid muscle strain or back injury, use proper lifting techniques, and if required - a lifting aid.



#### ATTENTION!

Objet lourd. Pour éviter la fatigue musculaire ou des blessures au dos, utilisez des techniques de levage appropriées et, si nécessaire - un auxiliaire de levage lors du retrait.

#### CAUTION!

SolarEdge inverters and power optimizers can be installed at a minimum distance of 50 m/ 164 ft from the shoreline of an ocean or other saline environment, as long as there are no direct salt water splashes on the inverter or power optimizer.



For SolarEdge inverters installed at a distance of 200 m / 655 ft. or closer to the shoreline, special brackets purchased separately from SolarEdge and SS304 stainless screws are required.

#### ATTENTION!

Les onduleurs SolarEdge peuvent être installés à une distance minimum de 50m de la ligne d'eau de l'océan ou autre environnement salin, tant qu'il n'y a pas d'éclaboussements d'eau salée directs sur l'onduleur.

Pour les onduleurs SolarEdge installés à une distance de 200 m ou moins du rivage, des supports spéciaux achetés séparément auprès de SolarEdge et des vis inox SS304 sont nécessaires.

 Determine the inverter mounting location, on a wall, stud framing or pole. It is recommended to mount the inverter in a location protected from direct sunlight. 2. To allow for proper heat dissipation, follow the guidelines specified in *Application Note - Clearance Guidelines*.

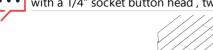
https://www.solaredge.com/sites/default/files/se-clearance-guidelines-for-multiple-inverter-mounting.pdf

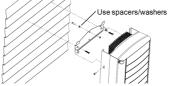
Maintaining proper clearance between the inverter and other objects prevents power reduction due to excessive temperature.

- 3. Position the mounting bracket against the wall/pole and mark the drilling hole locations (refer to *Mechanical Specifications* on page 71 for inverter and mounting bracket dimensions):
  - Ensure that the flat edge of the bracket is at the bottom, as in Figure 16.
  - Use at least two bracket holes. Additional holes can be used to fix the bracket. Determine which and how many holes to use according to mounting surface type and material.
- 4. Drill the holes and mount the bracket. Verify that the bracket is firmly attached to the mounting surface.

#### NOTE

When mounting an inverter on an uneven surface, you may use spacers/ washers behind the top mounting hole of the bracket. Depending on the angle, use the appropriate size and number of spacers so that the bracket is perpendicular to the ground. Recommended: a stainless steel 3/4" long screw, with a 1/4" socket button head, two jam nuts and three washers.





- Hang the inverter on the bracket (see Figure 16): Lift the inverter from the sides, or hold it at the top and bottom of the inverter to lift the unit into place. Do not lift holding the Safety SwitchDC Safety Unit as it may be damaged.
- Align the two indentations in the inverter enclosure with the two triangular mounting tabs of the bracket, and lower the inverter until it rests on the bracket evenly.



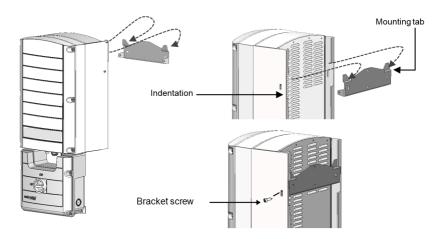


Figure 16: Hanging the inverter on the bracket

- 7. For inverters with Safety Switch secure the Safety Switch bracket to the wall:
  - Mark the location of the bracket screw for the Safety Switch and drill the hole.
  - Fasten the bracket using a standard bolt.
  - Verify that the bracket is firmly attached to the mounting surface.

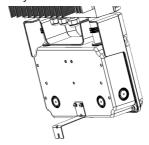


Figure 17: Safety Switch bracket

8. Insert the two supplied screws through the outer heat sink fin on both sides of the inverter and into the bracket (see *Figure 16*). Tighten the screws with a torque of 4.0 N\*m / 2.9 lb.\*ft.



# Chapter 4: Connecting the AC and the Strings to the Safety Switch

The Safety Switch disconnects all ungrounded DC conductors in compliance with the National Electric Code (NEC; Specifically NEC690.35, which addresses ungrounded PV arrays). The Safety Switch is rated to the maximum operating conditions of the inverter. Inverters of different models are equipped with different sizes/ types of terminal blocks. The following figures illustrate several of the available Safety Switches.

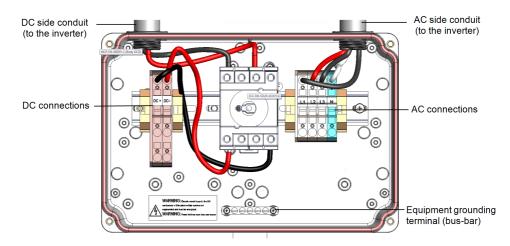


Figure 18: Inside the Safety Switch for three phase inverters (9kW, 10kW, 20kW)



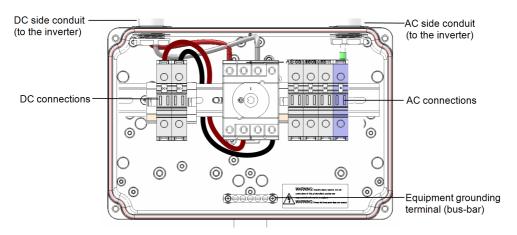


Figure 19: Inside the Safety Switch for three phase inverters (14.4kW & 33.3kW)

# **Grid Connection Guidelines**

- Equipment grounding tightening torques: 4-6 AWG: 45 lb-in, 8 AWG: 40 lb-in, 10-14 AWG: 35 lb-in.
- The conduits, hubs and fittings must be suited for field wiring systems.
- The hubs and other fittings must comply with UL514B.
- Use only copper conductors rated for a minimum of 90°C.
- For the SE10KUS, SE20KUS, SE33.3KUS three phase inverters where opposite polarity DC conductors are routed in the same conduit, 1000V rated cables must be used.
- Use the conduit and wiring appropriate for the installation location per the NEC. Outdoor installations must use components that are rated NEMA 3R or higher.

#### NOTE



For more wiring information refer to the *SolarEdge Recommended AC Wiring Application Note*, available on the SolarEdge website at

https://www.solaredge.com/sites/default/files/application-note-recommended-wiring.pdf



# Setting the Inverter to Support 208V 3-Wire Grid

SolarEdge inverters that support the 208V 3-wire grid are equipped with two fuse holders and a fuse in each unit. The position of the fuse configures the AC grid connection: 4-wire or 3-wire grid connection. By default, the fuse is located in the 4-



wire fuse holder of the inverter, and in the 3-wire fuse holder there is a plastic dummy fuse

To set the inverter for 3-wire grid connection, you must move the fuse from the 4-wire fuse holder, marked as Y GRID, to the 3-wire fuse holder, marked as  $\Delta$  GRID (see *Figure 20*).

→ To set the inverter for 208V 3-wire grid connection:

#### NOTE

This procedure is relevant for the following inverter models:



- 3 phase commercial inverter, part numbers SEXXK-XXXXXBXX4
- 3 phase inverters with Synergy technology, part numbers SEXXXK-XXXP0BXX4.

This procedure is *not* relevant for inverters with the following part numbers: SFXXXK-XXXIBXX4



#### NOTE

Perform this procedure for *all* inverter units, before connecting them to the AC Grid

- 1. Remove the inverter cover: Open the inverter cover's six Allen screws and carefully pull the cover horizontally before lowering it.
- 2. Identify the fuse locations and the markings as described in Figure 20.

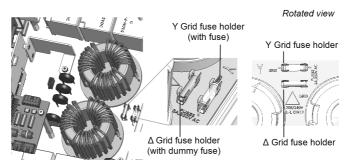


Figure 20: Fuse locations and markings

- 3. Remove the dummy fuse from the 3-wire grid fuse holder and set it aside.
- 4. Move the fuse from the 4-wire grid fuse holder to the 3-wire grid fuse holder.
- 5. Place the dummy fuse in the 4-wire grid fuse holder.
- 6. During system setup, set the country to the appropriate 3-wire grid option. Using the non-3-wire setting may result in incorrect system operation.



## CAUTION!



If the fuse was moved to support one of the grid types, do not connect the inverter to the other grid type without switching the fuse back to the correct holder. Connecting the inverter to grids when the fuse is incorrectly located may damage the inverter and void the warranty.

## ATTENTION!

Si le fusible a été déplacé pour supporter l'un des types de réseau, ne branchez pas l'onduleur sur l'autre type de réseau avant de remettre le fusible dans son bon support. Brancher l'onduleur au réseau quand le fusible est mal placé, peut endommager l'onduleur et annuler la garantie.

# Connecting the AC Grid to the Safety Switch

## CAUTION!



Do not remove or disconnect the meter during inverter installation.

#### ATTENTION!

Ne pas enlever ou débrancher le compteur pendant l'installation de l'onduleur.

#### CAUTION!

When moving the pivoting plate, make sure that the wires are not strained to avoid loosening the connections. When flipping the plate up to its original position, check for loose wires or connectors, and when closing the inverter, recheck for proper functionality as described in this procedure.



# ATTENTION!

Si vous faites pivoter le couvercle du compteur, faites attention de ne pas tendre les câbles au point d'affaiblir les connections. Quand vous remettrez le couvercle à sa position originelle, vérifiez que les câbles ou les connecteurs ne sont pas détachés, et quand vous refermerez l'onduleur, revérifier son fonctionnement tel qu'il est décrit dans cette procédure.

## NOTE



- Use only copper conductors rated for a minimum of 90°C/ 194°F.
- For the SE10KUS, SE20KUS, SE33.3KUS three phase inverters where opposite polarity DC conductors are routed in the same conduit, 1000V rated cables must be used.

# $\rightarrow$ To connect AC to ground:

- 1. Insert the grounding cable through the AC drill guide.
- 2. Connect the cable to the equipment grounding bus-bar. Tighten using a torque of



## 4.0 N\*M / 35 lb-in.

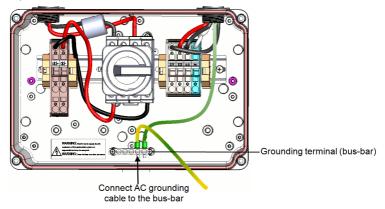


Figure 21: AC grounding in the Safety Switch



#### NOTE

The Safety Switches are equipped with different types of terminal blocks. The above figure is one example of the available Safety Switches.

# → To connect the AC grid to the Safety Switch – 14.4 & 33.3kW inverters:

- 1. Remove the spring-clamp terminal instructions from inside the switch.
- 2. Strip 1% " (35mm) of the AC wire insulation.
- 3. Insert the AC conduit into the AC-side drill guide that was opened.

## NOTE



Connect the equipment grounding before connecting the AC wires to the AC terminal block.

Veillez à relier le conducteur de PE (la terre) avant de connecter les fils CA au bornier CA.

- 4. Connect the wires to the appropriate terminal blocks according to the labels on the terminal blocks (N, L1, L2, L3).
- 5. Use a 13/64" (5mm) straight flat-blade screwdriver to connect the wires to the terminals:



- 1. Insert the screwdriver into the front opening and rotate it counterclockwise to activate the clamp mechanism. The side latch holds the clamp in the open position.
- 2. Insert the wire into the side opening as deep as possible.
- 3. Slightly rotate the screwdriver counter-clockwise to release the latch.
- 4. Remove the screwdriver the wire is safely clamped.

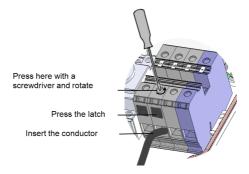


Figure 22: AC Spring-clamp terminal example - 33.3KW inverter

- 6. Verify that there are no unconnected wires.
- → To connect the AC grid to the Safety Switch 9kW, 10kW, 20kW:
- 1. Strip 05/16" (8mm) of the AC wire insulation.
- 2. Insert the AC conduit into the AC-side drill guide that was opened.

## NOTE



Connect the equipment grounding before connecting the AC wires to the AC.

Veillez à relier le conducteur de PE (la terre) avant de connecter les fils CA au bornier CA.



## 3. Connect the wires as follows:

- 1. Use a standard flat-blade screwdriver to connect the wires to the spring-clamp terminals (See *Figure 23*).
- 2. The screwdriver blade should fit freely in the terminal opening. Too large a blade can crack the plastic housing.
- 3. Insert the screwdriver, press the release mechanism and open the clamp.
- 4. Insert the wire into the round opening and remove the screwdriver the wire is automatically clamped.

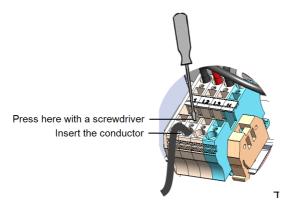


Figure 23: AC Spring-clamp terminal – 9kW, 10kW, 20kW inverter



# Connecting the Strings to the Safety Switch

You can connect systems with multiple DC strings in parallel to the DC input terminals of the switch. Inverters have one, two or three pairs of DC input terminals, depending on the inverter power rating. If more strings are required, they can be connected in parallel using an external combiner box before connecting to the switch. When connecting multiple strings, it is recommended to run separate circuits to the Safety Switch or to position the combiner box near the switch. This simplifies commissioning by allowing testing and servicing near the inverter.

# → To connect the strings to the safety switch:

- 1. Strip 5/16" (8 mm) of the DC wire insulation.
- 2. Insert the DC conduit into the DC-side drill guide that was opened.
- 3. Equipment grounding: Connect the DC equipment ground conductor to the equipment grounding terminal block in the Safety Switch.

#### NOTE



Functional Electrical Earthing of DC-side negative or positive is prohibited because the inverter has no transformer. Equipment grounding of exposed conductive surfaces in the array is required per the NEC.

4. Connect the DC wires:



#### CAUTION!

Ensure that the Plus (+) wire(s) is connected to the (+) terminal and that the Minus (-) wire is connected to the Minus (-) terminal connector.

## ATTENTION!

Veillez à ce que le câble(s) Plus (+) soit connecté au terminal (+) et que le câble (-) soit connecté au (-) terminal.

#### NOTE



For systems with four PV strings per unit or more, fuses may need to be installed in both the positive and negative conductors as required by NEC Article 690.9. For more information, refer to the "String Fusing Requirements in SolarEdge Systems" technical note at <a href="http://www.solaredge.com/files/pdfs/string\_fusing\_requirements.pdf">http://www.solaredge.com/files/pdfs/string\_fusing\_requirements.pdf</a>.



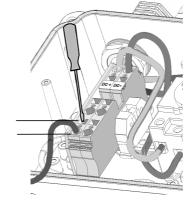
## NOTE



SolarEdge's fixed input voltage architecture enables the parallel strings to be of different lengths. Therefore, they do not need to have the same number of power optimizers, as long as the length of each string is within the permitted range.



- For three phase inverters 9kW, 10kW and 20kW Connect the DC wires from the PV installation to the DC+ and DC- terminal blocks, according to the labels on the terminals:
  - Use a standard flat-blade screwdriver to connect the wires to the spring-clamp terminals. The screwdriver blade should fit freely in the terminal opening. Too large a blade can crack the plastic housing. See Figure 24
  - Insert the screwdriver and firmly tilt it to press the release mechanism and open the clamp.
  - Insert the wire into the front opening.
  - Remove the screwdriver the wire is automatically clamped. Check that the wire is fully inserted and cannot be pulled out easily.



Press here with a screwdriver

Insert the conductor

Figure 24: DC Spring-clamp terminal example - 9kW, 10kW and 20kW inverters

- For three phase inverters 14.4kW and 33.3kW Connect the DC wires from the PV installation to the DC+ and DC- terminal blocks:
  - Insert the screwdriver into the front opening and rotate it counterclockwise to activate the clamp mechanism. The side latch holds the clamp in the open position.
  - Insert the wire into the side opening as deep as possible.
  - Slightly rotate the screwdriver counter-clockwise to release the latch.
  - Remove the screwdriver the wire is safely clamped.



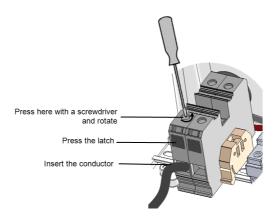


Figure 25: DC Spring-clamp terminal – 14.4kW and 33.3kW inverters

- 5. Close the Safety Switch cover: Attach the switch cover and secure it by tightening the four screws with a torque of 1.2 N\*m / 0.9 ft.\*lb.
- 6. Ensure proper conduit sealing; inspect the entire conduit run and use standard conduit sealants to avoid water penetration.



# Chapter 5: Activating, Commissioning and Configuring the System

You can connect communication options at this stage, as described in Setting Up Communication to the Monitoring Platform on page 55.

After completing all connections, activate and commission the system using the inverter SetApp mobile application. You can download the SetApp from the Apple App Store and Google Play before arriving at the site.









Internet connection is required for the download, one-time registration, and logging in, but not required for using the SetApp.

# Step 1: Activating the Installation

During system activation, a Wi-Fi connection is created between the mobile device and the inverter and the system firmware is upgraded.

#### Before activation

- Download, register (first time only) and log-in to SetApp on your mobile device. Verify that the application is updated with the latest version.
- If applicable, turn on all devices (battery, Energy Meter, Backup Interface) connected to the inverter, so that the devices may be auto-detected.

## → To activate the inverter:

- 1. Turn ON the AC circuit breaker on the main distribution panel.
- 2. Open SetApp and follow the on-screen instructions (scan the inverter bar-code; move the ON/OFF/P switch to P position for 2 seconds and release). SetApp creates a Wi-Fi connection, upgrades the inverter firmware and activates the inverter.



- 3. When the activation is complete, do one of the following:
  - Select Connect to Another Device to continue activating additional inverters.
  - Select Start Commissioning for pairing and other system configuration.

# Step 2: Commissioning and Configuring the Installation

This section describes how to use the SetApp menus for commissioning and configuring the inverter settings.

Menus may vary in your application depending on your system type.

→ To access the Commissioning screen:

Do one of the following:

- During first time installation: Upon activation completion, in the SetApp, tap Start Commissioning.
- If the inverter has already been activated and commissioned:
  - If not already ON turn ON AC to the inverter by turning ON the circuit breaker on the main distribution panel.
  - Open SetApp and follow the on-screen instructions (scan the inverter QR code, move the ON/OFF/P switch to P position for 2 seconds and release).
    - The mobile device creates a Wi-Fi connection with the inverter and displays the main Commissioning screen.

# Setting Country, Grid and Language

The inverter must be configured to the proper settings in order to ensure that it complies with the country grid code and functions.

- 1. From the Commissioning screen select Country & Grid.
- 2. From the Country & Grid drop-down list, select the required option and tap Set Country & Grid.
- 3. From the Language drop-down list, select your language and tap Set Language.

# **Pairing**

- 1. From the **Commissioning** menu, select **Pairing**.
- 2. Tap Start Pairing.
- 3. When **Pairing Complete** is displayed, the system startup process begins:



Since the inverter is ON, the power optimizers start producing power and the inverter starts converting AC.



#### WARNING!

When you turn ON the inverter ON/OFF/P switch, the DC cables carry a high voltage and the power optimizers no longer output a safe output.

#### **AVERTISSEMENT!**

Après avoir mis l'interrupteur ON/OFF/P de l'onduleur monophasé sur ON, les câbles DC portent une haute tension et les optimiseurs de puissance ne génèrent plus la tension de sécurité.

When the inverter starts converting power after the initial connection to the AC, the inverter enters Wake up mode until its working voltage is reached. This mode is indicated by the flickering green inverter LED.

When working voltage is reached, the inverter enters Production mode and produces power. The steadily lit green inverter LED indicates this mode.

4. Tap **OK** to return to the **Commissioning** menu.

# Communication

Communication settings can be configured only after communication connections are complete. Refer to Setting Up Communication to the Monitoring Platform on page 55.

- Select Monitoring Communication to configure communication with the monitoring platform.
- Select **Site Communication** to configure communication between multiple SolarEdge devices or external non-SolarEdge devices, such as batteries or loggers.



# **Power Control**

Power control options are detailed in the *Power Control Application Note*, available on the SolarEdge website at .

The Grid Control option may be disabled. Enabling it opens additional options in the menu.

The Energy Manager option is used for setting power export limitation, as described in the *Export Limitation Application Note*, available on the SolarEdge website at

https://www.solaredge.com/sites/default/files/export\_limitation\_application\_note\_NA.pdf.





For P(Q) diagram refer to

https://www.solaredge.com/sites/default/files/application\_note\_p\_q\_diagram\_of\_se\_inverters\_en\_and\_na.pdf.



#### NOTE



SolarEdge inverters with "Grid Support" functionality (as marked on the inverter certification label), are compliant with UL 1741 Supplement A. The functionality is built into the inverter and no additional external device is required.

# Step 3: Verifying Proper Activation and Commissioning

- 1. Select **Information** and verify that the correct firmware versions are installed on each inverter.
- 2. Select Status and verify that inverter is operating and producing power.
- 3. Verify that additional configurations were properly set by viewing the relevant Status screens.
- 4. Verify that the green inverter LED is steadily lit.

Your SolarEdge power harvesting system is now operational.

# **Reporting and Monitoring Installation Data**

Monitoring the site requires connecting the inverter to the monitoring platform, using any of the wired or wireless options available from SolarEdge. Refer to *Setting Up Communication to the Monitoring Platform* on page 55.



# The Monitoring Platform

The monitoring platform provides enhanced PV performance monitoring and yield assurance through immediate fault detection and alerts at the module, string and system level.

Using the platform, you can:

- View the latest performance of specific components.
- Find under-performing components, such as modules, by comparing their performance to that of other components of the same type.
- Pinpoint the location of alerted components using the physical layout.

The monitoring platform enables accessing site information, including up-to-date information viewed in a physical or logical view:

- **Logical Layout**: Shows a schematic tree-layout of the components in the system, such as: inverters, strings, modules, meters and sensors, as well as their electrical connectivity. This view enables you to see which modules are connected in each string, which strings are connected to each inverter, and so on.
- Physical Layout: Provides a bird's eye view of the actual placement of modules in the site, and allows pinpoint issues to the exact location of each module on a virtual site map.

If you do not report the mapping of the installed power optimizers, the monitoring platform will show the logical layout indicating which power optimizers are connected to which inverter, but will not show strings or the physical location of power optimizers.

The monitoring platform includes a built-in help system, that guides you through the monitoring functionality.

For more information, refer to https://www.solaredge.com/products/pvmonitoring#/.



# Creating Logical and Physical Layout using Installation Information

To display a logical layout, insert the inverter serial number in the new site created in the monitoring platform. When the communication between the inverter and the monitoring server is established, the logical layout is displayed.

To display a physical layout, you need to map the locations of the installed power optimizers. To map the locations, use one of the methods described in the next sections.



# Designer

Designer recommends inverter and power optimizer selection per site size and enables report generation. You can create a project in Designer and export the site design with the string layout to the monitoring platform.

For more information, refer to https://www.solaredge.com/products/installer-tools/designer#/.

# **Mapper Application**

Use the Mapper smart phone application to scan the power optimizer and inverter 2D bar-codes and create a virtual map of a PV site for enhanced monitoring and easier maintenance.

The Mapper application is integrated with the monitoring platform and enables:

- Simple on-site registration of new systems.
- Creating, editing and verifying system physical layout.
- Scanning and assigning the power optimizer serial number to the correct module in the system physical layout.

For detailed information, refer to the *Mapper* demo movies:

- Creating new sites using the Mapper mobile application
- Mapping existing sites using the Mapper mobile application

# **Physical Layout Editor**

- If you are a registered installer, access the monitoring platform site creation page at <a href="https://monitoring.solaredge.com/solaredge-web/p/home#createSites">https://monitoring.solaredge.com/solaredge-web/p/createSelfNewInstaller</a>.
- Fill out all required information in the screen, which includes information about your installation, as well as details about its logical and physical mapping.











# Using a Paper Template

Fill out the Physical Layout Template (downloadable from the SolarEdge website http://www.solaredge.com/files/pdfs/physical-layouttemplate.pdf) using the detachable 2D barcode stickers on each power optimizer. Once the form is completed, use the Mapper to scan the 2D codes and create the map in the monitoring platform. Optionally, you can send the sticker sheet to SolarEdge Support for physical layout creation.



# Chapter 6: Setting Up Communication to the Monitoring Platform

The inverter sends the following information to the monitoring platform:

- Power optimizer information received via the DC power lines (the PV output circuit)
- Inverter information
- Information of any other connected devices

This chapter describes how to set up communication between:

- The inverter and the monitoring platform through the Internet (wired/ wireless)
- Multiple inverters for a leader-follower configuration

Communication setup is not required for power harvesting, however it is needed for using the monitoring platform.

## **CAUTION!**



When connecting the communication cables, make sure that the ON/OFF/P switch on the Safety Switch is turned OFF, and the AC is turned OFF.

When configuring the communication parameters, make sure that the ON/OFF/P switch on the Safety Switch is OFF, and the AC is turned ON.

## ATTENTION!

Lors de la connexion des câbles de communication, assurez-vous que l'interrupteur MARCHE/ARRÊT à la base de l'onduleur soit en position ARRÊT, et le CA est en position ARRÊT. Lors de la configuration des paramètres de communication, assurez-vous que l'interrupteur MARCHE/ARRÊT soit en position ARRÊT, et le CA est en position MARCHE.

# **Communication Options**

The following types of communication can be used to transfer the monitored information from the inverter to the monitoring platform.

Only communication products offered by SolarEdge are supported.

Always connect the communication options when the relevant devices are powered down - Commercial Gateway, inverter, etc.

# **Ethernet**

Ethernet is used for a LAN connection. For connection instructions refer to



# **RS485**

RS485 is used for the connection of multiple SolarEdge devices on the same bus in a leader-follower configuration. RS485 can also be used as an interface to external devices, such as meters and third party data loggers.

# Wireless Gateway, Wireless Repeater(s)

The Wireless Gateway collects inverter data using a dedicated Wi-Fi connection and connects to the monitoring platform with the help of a home router. Wireless Repeater(s) extend the Wi-Fi signal range between the Wireless Gateway and inverter. Wireless Gateway and Wireless Repeaters can be purchased separately from SolarEdge. For more information, refer to https://www.solaredge.com/sites/default/files/se-wirelessgateway-wireless-repeater-installation-guide.pdf.

# Cellular

This wireless communication option enables using a cellular connection to connect one or several devices (depending on the data plan used) to the monitoring platform.

The Cellular Plug-in is provided with a user manual, which should be reviewed prior to connection. Refer to

https://www.solaredge.com/sites/default/files/se-cellular-plug-in-forinverters-with-setapp-installation-guide.pdf



# **ZigBee**

This option enables wireless connection to one or several Smart Energy products, which automatically divert PV energy to home appliances.

The Smart Energy ZigBee connections require a ZigBee plug-in and an external antenna, available from SolarEdge.

The ZigBee Plug-in for Smart Energy is provided with an installation guide, which should be reviewed prior to connection. Refer to https://www.solaredge.com/sites/default/files/se-zigbee-plug-in-forsetapp-installation-guide.pdf





# **Communication Connectors**

Two communication glands are used for connection of the various communication options. Each gland has three openings. The table below describes the functionality of each opening. Unused openings should remain sealed.

Gland#	Opening	Functionality	Cable size (diameter)
	One small	External antenna cable	2-4 mm
<b>1</b> (PG16)	Two large	Ethernet connection (CAT6) or Cellular	4.5-7 mm
<b>2</b> (PG13.5)	All three	RS485	2.5-5 mm

Figure 26: Communication Glands

The communication board has a standard RJ45 terminal block for Ethernet connection, and a 6-pin terminal block for RS485 connection, as shown below:



Figure 27: Internal connectors



# Removing the Inverter Cover

- 1. Switch the inverter ON/OFF/P switch to OFF. Wait 5 minutes for the capacitors to discharge.
- 2. Turn the DC Safety Unit (if applicable) to OFF.
- 3. Disconnect the AC to the inverter by turning OFF the circuit breakers on the distribution panel.
- 4. Open the Allen screws of the inverter cover and carefully pull the cover horizontally before lowering it.

#### CAUTION!

When removing the inverter cover, make sure not to damage the internal components. SolarEdge will not be held responsible for any components damaged as a result of incautious cover removal.



## ATTENTION!

Lors du retrait du couvercle, assurez-vous de ne pas endommager les composants internes. SolarEdge ne peut être tenue pour responsable des composants endommagés à la suite d'une imprudence dans le retrait du couvercle.

# Removing the DC Safety Unit Cover (if applicable)

- 1. Turn OFF the AC breaker of the distribution panel and the safety switch (if applicable).
- 2. Open the DC Safety Unit cover: Release the four Allen screws and remove the cover.

#### CAUTION!

When removing the DC Safety Unit cover, make sure not to damage the internal components. SolarEdge will not be held responsible for any components damaged as a result of incautious cover removal.



## ATTENTION!

Lors du retrait du couvercle, assurez-vous de ne pas endommager les composants internes. SolarEdge ne peut être tenue pour responsable des composants endommagés à la suite d'une imprudence dans le retrait du couvercle.

# Creating an Ethernet (LAN) Connection

This communication option enables using an Ethernet connection to connect the inverter to the monitoring platform through a LAN.



## Ethernet cable specifications:

- Cable type a shielded Ethernet cable (CAT6) may be used
- Maximum distance between the inverter and the router 100 m/ 330 ft.

#### NOTE



If using a cable longer than 10 m / 33 ft in areas where there is a risk of induced voltage surges by lightning, it is recommend to use external surge protection devices.



For details refer to:

https://www.solaredge.com/sites/default/files/overvoltage\_surge\_protection\_na.pdf.



Figure 28: Example of Ethernet connection

## → To connect the Ethernet cable:

- 1. Remove the inverter cover as described in *Removing the Inverter Cover* on page 58.
- 2. Open the communication gland #1.



## **CAUTION!**

The gland includes a rubber waterproof fitting, which should be used to ensure proper sealing.

## ATTENTION!

Le cote interne du gland contient une rondelle qui doit être utilisée pour une bonne étancheïté.

3. Remove the plastic seal from one of the large opening .



- 4. Remove the rubber fitting from the gland and insert the CAT6 cable through the gland and through the gland opening in the inverter
- 5. Push the cable into the cut opening of the rubber fitting.



Figure 29: Rubber fitting

CAT6 standard cables have eight wires (four twisted pairs), as shown in the diagram below. Wire colors may differ from one cable to another. You can use either wiring standard, as long as both sides of the cable have the same pin-out and color-coding.

RJ45 Pin #	Wire	10Base-T Signal	
	T568B	T568A	100Base-TX Signal
1	White/Orange	White/Green	Transmit+
2	Orange	Green	Transmit-
3	White/Green	White/Orange	Receive+
4	Blue	Blue	Reserved
5	White/Blue	White/Blue	Reserved
6	Green	Orange	Received-
7	White/Brown	White/Brown	Reserved
8	Brown	Brown	Reserved

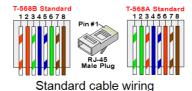


Figure 30: Standard cable wiring

<sup>(1)</sup>The inverter connection does not support RX/TX polarity change. Supporting crossover Ethernet cables depends on the switch capabilities.



- 6. Use a pre-crimped cable to connect via gland #1 to the RJ45 plug on the inverter's communication board or, if using a spool of cable, connect as follows:
  - a. Insert the cable through gland #1.
  - b. Remove the cable's external insulation using a crimping tool or cable cutter and expose eight wires.
  - c. Insert the eight wires into an RJ45 connector, as described in Figure 30.
  - d. Use a crimping tool to crimp the connector.
  - e. Connect the Ethernet connector to the RJ45 port on the communication board.

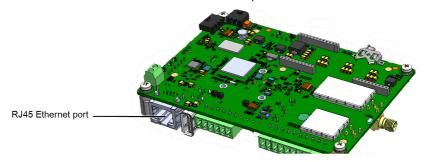


Figure 31: The RJ45 Ethernet connection

- 7. For the switch/router side, use a pre-crimped cable or use a crimper to prepare an RJ45 communication connector: Insert the eight wires into the RJ45 connector in the same order as above (*Figure 30*).
- 8. Connect the cable RJ45 connector to the RJ45 port of the Ethernet switch or router. You can connect more than one inverter to the same switch/router or to different switches/routers, as needed. Each inverter sends its monitored data independently to the monitoring platform.
- 9. The inverter is configured by default to LAN. If reconfiguration is required:
  - a. Make sure the ON/OFF/P switch is OFF.
  - b. Turn ON the AC to the inverter by turning ON the circuit breaker on the main distribution panel.
  - c. Configure the connection as described in *Communication* on page 50.



# NOTE

If your network has a firewall, you may need to configure it to enable ••• the connection to the following address:

- Destination Address: prodssl.solaredge.com
- TCP Port: **443** (for incoming and outgoing data)
- 10. Verify the connection, as described in Verifying the Connection on page 66.



# **Creating an RS485 Bus Connection**

The RS485 option enables creating a bus of connected inverters, consisting of up to 31 follower inverters and 1 leader inverter. Using this option, inverters are connected to each other in a bus (chain), via their RS485 connectors. The first and last inverters in the chain must be terminated as described on page 65.

RS485 wiring specifications:

- Cable type: CAT6 and higher with shielding protection of the twisted pairs of wires and an outer foil or braided shielding
- Wire cross-section area: 0.2- 1 mm²/ 24-18 AWG
- Maximum nodes: 32
- Maximum distance between first and last devices: 1 km/3300 ft.

#### NOTE

If using a cable longer than 10 m/33 ft in areas where there is a risk of induced voltage surges by lightning, it is recommended to use external surge protection devices. For details refer to: <a href="https://www.solaredge.com/sites/default/files/overvoltage\_surge\_protection\_na.pdf">https://www.solaredge.com/sites/default/files/overvoltage\_surge\_protection\_na.pdf</a>.





If grounded metal conduits are used for routing the communication wires, a lightning protection device is not required.

If not using surge protection, connect the grounding wire to the first inverter in the RS485 chain; ensure it is not in contact with other wires. For inverters with a Safety Switch, connect the grounding wire to the grounding bus-bar in the Safety Switch. Connect the grounding wire to the grounding bus-bar in the Safety Switch.

The following sections describe how to physically connect the RS485 bus and how to configure the bus.



- → To connect the RS485 communication bus:
- 1. Remove the inverter cover as described in *Removing the Inverter Cover* on page 58.
- 2. Remove the seal from one of the openings in communication gland #2 and insert the wire through the opening.
- 3. Pull out the 6-pin RS485 terminal block connector, as shown below.

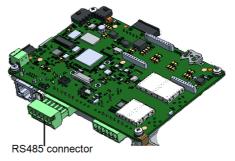


Figure 32: RS485 terminal block on the communication board

4. Loosen the screws of pins A(+), B(-), and G on the left of the RS485 terminal block (RS485-1 or RS485-2).

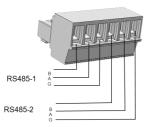


Figure 33: RS485 terminal block

5. Insert the wire ends into the **G**, **A** and **B** pins shown above. Use Four- or six-wire twisted pair cable for this connection.

You can use any color wire for each of the A, B and G connections, as long as:

- The same color wire is used for all A pins the same color for all B pins and the same color for all G pins
- The wire for G is not from the same twisted pair as A or B.
- 6. For creating an RS485 bus connect all B, A and G pins in all inverters.







## NOTE

Do not cross-connect B, A and G wires.

- 7. Tighten the terminal block screws.
- 8. Check that the wires are fully inserted and cannot be pulled out easily.
- Push the RS485 terminal block firmly all the way into the connector on the right side of the communication board.
- 10. Terminate the first and last SolarEdge device in the chain by switching a termination DIP-switch inside the inverter to ON (move the left switch up). The switch is located on the communication board and is marked SW7SW1.

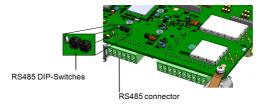


Figure 34: RS485 termination switch

## NOTE



Only the first and last SolarEdge devices in the chain should be terminated. The other inverters in the chain should have the termination switch OFF (down position).

11. If not using surge protection, connect the grounding wire to the first inverter in the RS485 chain; make sure the grounding wire is not in contact with other wires. For inverters with a Safety Switch, connect the grounding wire to the grounding busbar in the Safety Switch.



# → To connect to the monitoring platform:

- 1. Designate a single inverter as the connection point between the RS485 bus and the monitoring platform. This inverter will serve as the leader inverter.
- 2. Connect the leader to the monitoring platform via the LAN option (refer to ) or any of the other options.

# → To configure the RS485 bus:

All inverters are configured by default as followers. To configure the leader:

- 1. Verify the ON/OFF/P switch is OFF.
- 2. Verify that AC is on.
- 3. Use SetApp to access the **Commissioning** menu screen as described in *Communication* on page 50.
- From the Commissioning menu tap Communication. The Communication screen is displayed.
- 5. Select the following to configure the connection:
  - Server → LAN, Cellular or Wi-Fi
  - RS485-1 → Protocol → SolarEdge → SolarEdge Leader
  - RS485-1 → Follower Detect

The system starts automatic detection of the follower inverters connected to the leader inverter. The inverter should report the correct number of followers. If it does not, verify the connections and terminations.

- To check the follower IDs and last communication time, select RS4851 → Follower List.
- 7. Verify the connection of the leader to the monitoring platform, as described in the next section.

# Verifying the Connection

After connecting and configuring a communication option, perform the following steps to check that the connection to the monitoring server has been successfully established.

- 1. Go to Commissioning > Status.
- 2. In the **Summary** section, under **Server Comm.**, make sure **S\_OK** is displayed together with the selected communication option.
- 3. Scroll down to the **Communication** section and check that the communication options are as required.



# **Appendix A: Errors and Troubleshooting**

This chapter describes general system problems, and how to troubleshoot them. For further assistance, contact SolarEdge Support.

# **Identifying Errors**

Errors may be indicated in various system interfaces: On the inverter bottom panel, a red LED indicates an error. In the monitoring platform and SetApp, errors are displayed with codes.

For more information on the codes displayed for error and warning messages, refer to

https://www.solaredge.com/sites/default/files/troubleshooting\_for\_se\_inverter\_insallation\_guide\_addendum\_na.pdf. This document describes errors that appear in SetApp, monitoring platform, and LCD (for inverters with LCD). To identify the error types, use the methods described below.



- → To identify the error type using the inverter LEDs:
- 1. Move the ON/OFF/P switch to P position for 2 seconds and release it.
- Observe the LED lights and use the following table to identity the error type. For more information, refer to <a href="https://www.solaredge.com/us/leds">https://www.solaredge.com/us/leds</a>.



Fures to use	LED color and state		
Error type	Red	Green	Blue
Arc detected	ON	OFF	OFF
Isolation or RCD problem	Blinking	OFF	OFF
Grid error	OFF	ON	OFF
High temperature	OFF	Blinking	OFF
Pairing failed	OFF	OFF	ON
Other issue	OFF	OFF	Blinking

- → To identify the error type using the monitoring platform:
- 1. Open the site dashboard and click the **Layout** icon.
- 2. Right-click the inverter and select **Info** from the menu. The inverter details window is displayed.
- 3. Click the Errors tab. The list is displayed.



# **Troubleshooting Communication**

# Troubleshooting Ethernet (LAN) Communication

The possible errors and their troubleshooting are detailed in the following table:

Error Message	Possible Cause and Troubleshooting	
LAN cable disconnected	Physical connection fault. Check the cable pinout assignment and cable connection.	
No DHCP	IP settings issue. Check the router and inverter configuration. Consult your network IT.	
Configure Static IP or set to DHCP		
Gateway not responding	Ping to router failed. Check the physical connection to the switch/ router. Check that the link LED at the router /switch is lit (indicating phy-link). If OK - contact your network IT, otherwise replace the cable or change it from cross to straight connection.	
No Internet connection	Ping to google.com failed. Connect a laptop and check for internet connection. If internet access is unavailable, contact your IT admin or your internet provider.	

# **Troubleshooting RS485 Communication**

- If the message RS485 Leader Not Found appears in the Status screen, check the connections to the leader device and fix if required.
- If after follower detection the number of followers displayed for the leader under RS485-2 Conf → Follower Detect is lower than the actual number of followers, refer to the following application note to identify missing followers and troubleshoot connectivity problems: https://www.solaredge.com/sites/default/files/troubleshooting\_ undetected\_RS485\_devices.pdf





# **Additional Troubleshooting**

- 1. Check that the modem or hub/router is functioning properly.
- Check that the connection to the internal connector on the communication board is properly done.
- 3. Check that the selected communication option is properly configured.
- 4. Use a method independent of the SolarEdge device to check whether the network and modem are operating properly. For example, connect a laptop to the Ethernet router and connect to the Internet.
- 5. Check whether a firewall or another type of network filter is blocking communication.

# **Power Optimizer Troubleshooting**

Malfunction	Possible Cause and Corrective Action
	Power optimizers are shaded.
Pairing failed	If you connected the inverter to the monitoring platform, retry pairing remotely (during sunlight). Make sure to leave the inverter ON/OFF/P switch ON and that S_OK appears in the status screen.
String voltage is 0V	Power optimizer (s) output is disconnected.
Stillig voltage is ov	Connect all power optimizer outputs.
	Power optimizer(s) not connected in the string.
	Connect all power optimizers.
String voltage not 0V but lower than number of optimizers	Panel(s) not connected properly to power optimizer inputs (not applicable to smart modules).
	Connect the modules to the optimizer inputs.
	String reverse polarity.
	Check string polarity using a voltmeter and correct if needed.



Malfunction	Possible Cause and Corrective Action
	Extra power optimizer(s) connected in the string (not applicable to smart modules).  Check if an extra power optimizer is connected in the string. If not – proceed to next solution.
String voltage is higher than number of optimizers	A module is connected directly to the string, without a power optimizer (not applicable to smart modules).
WARNING!  If the measured voltage is too high, the installation may not have a safe low voltage.	Verify that only power optimizers are connected in the string and that no module outputs are connected without a power optimizer. If the problem persists, proceed to the next step.
PROCEED WITH CARE! A deviation of ±1% per string is reasonable.	Power optimizer(s) malfunction.  1. Disconnect the wires connecting the power optimizers in the string.
AVERTISSEMENT!  Si la tension mesuree est trop haute, la tension basse de securite pourrait manquer dans l'installation.  REDOUBLEZ DE PRECAUTION. Une deviation de ±1% par string est raisonnable.	2. Measure the output voltage of each power optimizer to locate the power optimizer that does not output 1V safety voltage. If a malfunctioning power optimizeris located, check its connections, polarity, module, and voltage.
raisonnable.	<ol> <li>Contact SolarEdge Support. Do not continue before finding the problem and replacing the malfunctioning power optimizer. If a malfunction cannot be bypassed or resolved,</li> </ol>

skip the malfunctioning power optimizer,

thus connecting a shorter string.



# **Appendix B: Mechanical Specifications**

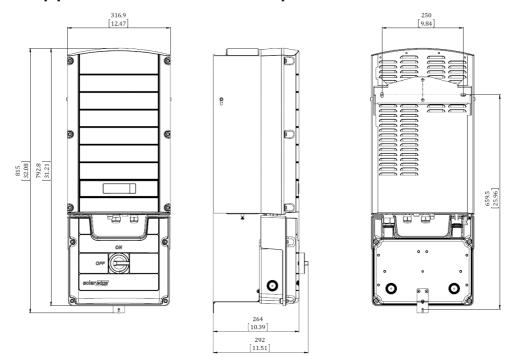


Figure 35: Three phase inverter with bracket - front, side and rear views

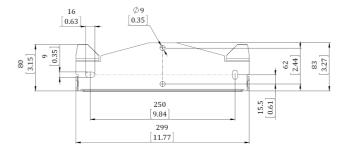


Figure 36: Inverter mounting bracket



# Appendix C: External Fan Maintenance and Replacement

The inverter has two fans: one is internal and the other is accessible from the outside of the inverter.

A fan replacement kit is available from SolarEdge.

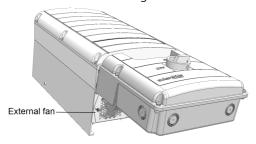


Figure 37: Inverter external fan

### Fan Maintenance

At least once a year, open the fan screen and clean the accumulated dust using a brush. If the SetApp Status screen displays the status Not Working for the fan, replace the fan as described in the next section.

# External Fan Replacement

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 2. Turn OFF the Safety Switch.
- 3. Disconnect the AC to the inverter by turning OFF the circuit breakers on the distribution panel.
- 4. Use a standard screwdriver to unfasten the two screws of the fan cover and open the fan door.



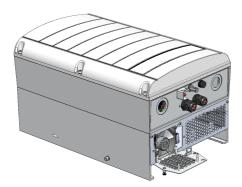
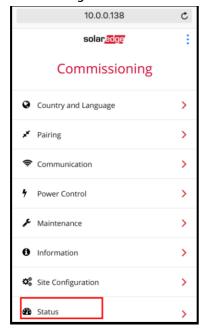


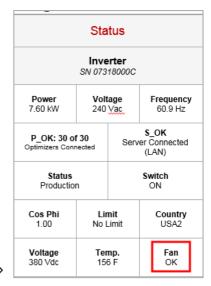
Figure 38: Fan door open

- 5. Disconnect the fan connector and remove the fan.
- 6. Connect the fan connector to the new fan.
- 7. Close the fan door and fasten the cover screws



 After powering up the inverter, check the fan status on SetApp: Select Commissioning → Status.







# Appendix D: Replacing and Adding System Components

This appendix includes replacement procedures for the SolarEdge system components. For inverter or Safety Switch replacement, typically only the part to be replaced is supplied (not both inverter and Safety Switch). In this case, the Safety Switch should be disconnected from the inverter as described herein.



#### NOTE

If you are permanently disassembling the installation or part of it, make sure to use the disposal methods dictated by local regulations.

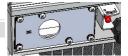
### CAUTION!

Do not remove the six screws on the DC conduit metal panel as it may harm the inverter sealing and void the warranty.



### ATTENTION!

Ces vis ne doivent pas être retirées. Les enlever est susceptible d'endommager l'étanchéité de l'onduleur et annuler la validité de la garantie.



# Replacing an Inverter

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 2. Disconnect the AC to the inverter by turning OFF the circuit breakers on the distribution panel.
- 3. Turn OFF the Safety Switch (if applicable).
- 4. Open the inverter cover as described in *Removing the Inverter Cover* on page 58.
- 5. Disconnect the DC and AC wires from the inverter. If there are ferrite beads on the DC and AC wires in the inverter, open the beads and set them aside.
- Unscrew the two conduit nuts in the inverter securing the Safety Switch to the inverter.



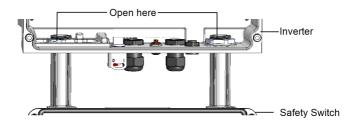


Figure 39: Conduit nuts

7. Remove the screws securing the inverter to the mounting bracket and remove the inverter from the mounting bracket.

#### NOTE



If you remove the old inverter and do not immediately install a new one, then:

- Lock the Safety Switch in the OFF position using a lock on the switch.
- Use insulation tape to isolate each of the AC and DC wires.
- Seal the open conduits using duct tape.
- 8. Place the new inverter on the mounting bracket; insert the screws securing the inverter to the mounting bracket.
- 9. Screw the two conduit nuts in the inverter securing the Safety Switch to the inverter.
- 10. Connect the DC and AC wires to the inverter.
- 11. If ferrite beads were removed from the DC and AC wires, place them on the wires and close them. Make sure the DC labeled ferrite bead is placed on the DC wires and the AC labeled ferrite bead is placed on the AC wires.
- 12. Close the Safety Switch cover and the inverter cover.
- 13. Perform the commissioning steps as described in Activating, Commissioning and Configuring the System on page 48.

# Replacing the Safety Switch

### Removing the Safety Switch

1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.



- 2. Turn OFF the Safety Switch and the AC breaker of the distribution panel.
- 3. Open the inverter cover.
- 4. Disconnect the DC and AC wires from the inverter. If there are ferrite beads on the DC and AC wires in the inverter, open them and set aside.
- 5. Unscrew the two conduit nuts in the inverter securing the Safety Switch to the inverter, as shown below:

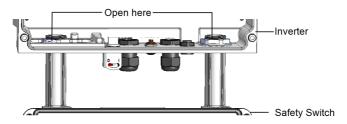


Figure 40: Disconnecting the conduits

- Open the Safety Switch cover and disconnect the DC and AC wires. Unscrew the two conduit nuts securing the Safety Switch to the external conduits.
- 7. If the Safety Switch bracket is screwed to the wall, release it.
- 8. Carefully remove the Safety Switch with its mounting bracket from the wall.

### Installing a New Safety Switch

- 1. Open the conduit drill guides of the new Safety Switch (refer to *Opening Conduit Drill Guides* on page 33).
- 2. Position the new Safety Switch below the inverter and from the inside of the inverter grab the AC and DC wires extending from the switch conduits.
- 3. Attach the Safety Switch with its bracket to the wall and slightly close the screws. Do not over tighten.
- 4. Securely screw the two conduit nuts onto the conduit ends in the inverter. Verify proper conduit sealing.

### Connecting the Safety Switch to the Inverter

- If ferrite beads were removed from the DC and AC wires, place them on the wires and close them. Make sure the DC labeled ferrite bead is placed on the DC wires and the AC labeled ferrite bead is placed on the AC wires.
- 2. Connect the DC, as follows:



- Connect the red wire to any of the DC+ terminals in the inverter.
- Connect the black wire to any of the DC- terminals in the inverter.

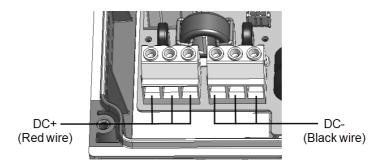


Figure 41: DC terminals

3. Connect the AC wires according to the labels on the AC terminal blocks, as follows:

Wire type	Connect to terminal	5 6/6/2
Line 1	L1	
Line 2	L2	
Line 3	L3	
PE (grounding)	=	1
Neutral	N	Figure 42: AC terminals

- 4. Tighten the screws of each terminal with a torque of 0.88-1.1 lb.\*ft / 1.2-1.5 N\*m.
- 5. Verify that there are no unconnected wires at the output of the Safety Switch and that any unused terminal screws are tightened.
- 6. Connect the DC and AC wires to the Safety Switch. Refer to *Connecting the AC and the Strings to the Safety Switch* on page 38.
- 7. Ensure proper conduit sealing; inspect the entire conduit run and use standard conduit sealants to avoid water penetration.



# Adding, Removing, or Replacing Power Optimizers

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 2. Disconnect the AC to the inverter by turning OFF the circuit breakers on the distribution panel.
- 3. Turn OFF the Safety Switch.
- 4. Disconnect and connect the necessary power optimizers.
- 5. Perform pairing and other procedures described in *Activating, Commissioning and Configuring the System* on page 48 on all inverters to which power optimizers were added or from which power optimizers were removed.
- 6. In the monitoring platform, use the Replace button in the logical layout tab (in site Admin). Replace the serial number of the removed power optimizer with the serial number of the newly installed power optimizer. Refer to <a href="https://www.solaredge.com/sites/default/files/semonitoring-portal-site-admin.pdf">https://www.solaredge.com/sites/default/files/semonitoring-portal-site-admin.pdf</a>





# **Determining the Circuit Breaker Size**

Inverters should be protected by circuit breakers. This document describes how to determine which circuit breaker to use in three phase commercial installations.

# **Using Transformers in Commercial Three Phase Inverter Installations**

Using transformers in a commercial installation is optional. In most cases a transformer is used to connect the installation to the medium voltage power grid. The following figure illustrates a typical transformer and commercial three phase inverter installation topology.

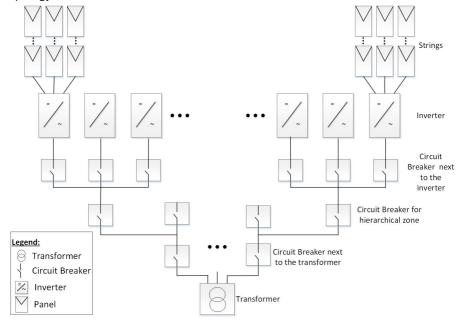


Figure 43: Typical transformer and commercial three phase inverter installation topology There are many considerations for selecting the suitable transformer and its associated current limiting devices such as circuit breakers and fuses. The considerations must include at least the following:

- The transformer should be designed for a typical PV system production profile: high daytime loads with no loads at night.
- The current limiting devices should protect the electrical circuits and the inverters from the excess current created by an overload, or a short circuit. If a short circuit or



other overcurrent occurs, the current limiting devices should block the current flow to the circuit, thus preventing damage to the electrical circuits and the inverters.

The circuit breakers and the fuses should comply with the transformer manufacturer recommendations and with the relevant sections in standards such as IEC 60909, IEC 60364, UL 508A and NEC 2017.

Some manufacturers provide detailed information about the transformer short circuit calculation procedure, and its effect on the selection of circuit breakers and fuses at the different hierarchical levels of the installation topology (see *Figure 43*). For an example of a calculation, refer to:

- Guidelines on the Short Circuit Current Rating for Industrial Control Panels
- Short-circuit current rating (SCCR) of industrial control panels
- To ensure that the circuit breaker and fuses trip as expected, follow their manufacturers' recommendations, especially with respect to the various de-rating considerations

### NOTE



Transformer procurement, installation, maintenance and support are the responsibility of the installer. Damage to the inverter due to incorrect transformer installation, or use of a transformer that is incompatible with the SolarEdge system will render the SolarEdge warranty invalid.

# Determining the Size of an Inverter Circuit Breaker

This section explains how to determine the rate of a circuit breaker next to an inverter. For an example of an inverter with a circuit breaker next to it see *Figure 43*.

Ensure you have the following parameters before determining the circuit breaker size:

- The inverter's maximum continuous output current as appears in the datasheet.
- Factor for the installation's country. This factor is dictated by regulation, applicable standards or common practice and is usually 1.25.
- → To determine the size of an inverter circuit breaker:
- 1. Multiply the inverter's maximum continuous output current by the factor. For example,  $40A \times 1.25 = 50A$
- 2. Round up the rated size, as calculated in step 1, to the closest standard circuit breaker size. See Circuit Breaker Criteria table below for standard sizes suitable for SolarEdge three phase inverters.



#### NOTE

If the result has a decimal fraction smaller than 0.5 round it down.



- 3. To ensure that the selected circuit breaker trips as expected, at minimum consider the following:
  - The circuit breaker rated voltage.
  - Temperature de-rating due to both close proximity of other circuit breakers and the effect of ambient temperature on the distribution board.
  - De-rating due to permanent load.

If the de-rated current of the selected circuit breaker is lower than the maximum output current of the inverter, consider selecting a circuit breaker that is designed for a higher rated current, or reducing the temperature de-rating effect by increasing the distance between adjacent circuit breakers.

#### NOTE

Make sure to select cables that are suitable for the environmental conditions, the operating voltage and the selected circuit breaker.



- Three or four pole circuit breakers are required. It is recommended to use a four pole circuit breaker when applicable.
- Only use a circuit breaker with tripping characteristic B or C.



Table 1: Circuit Breaker Criteria

Inverter	Max. Continuous Output Current (per Phase)	Recommended Circuit Breaker
SE12.5K	20A	25A
SE14.4KUS	40A	50A
SE15K	23A	32A
SE16K	25.5A	32A
SE17K	26A	32A
SE25K	38A	50A
SE27.6K	40A	50A
SE30KUS	36.5A	50A
SE33.3K	40A	50A
SE43.2KUS	120A	150A
SE50K	76A	100A
SE55K	80A	100A
SE66.6K	80A	100A
SE66.6KUS	80A	100A
SE75K	120A	150A
SE82.8K	120A	150A
SE100K	120A	150A
SE100KUS	120A	150A



# **Support Contact Information**

If you have technical problems concerning SolarEdge products, please contact us:



### https://www.solaredge.com/service/support

Before contact, make sure to have the following information at hand:

- Model and serial number of the product in question.
- The error indicated on the product SetApp mobile application or on the monitoring platform or by the LEDs, if there is such an indication.
- System configuration information, including the type and number of modules connected and the number and length of strings.
- The communication method to the SolarEdge server, if the site is connected.
- The product's software version as it appears in the status screen.





# Technical Specifications - Three Phase Inverters (North America)

	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
Supported grid	120 / 208	277 / 480	120 / 208		277 / 480		
OUTPUT							
Rated AC power output	9000	10000	14400	20000	30000	33300	VA
Maximum AC power output	9000	10000	14400	20000	30000	33300	VA
AC Output Line Connections	3 Phase, 3- wire / PE (L1- L2-L3), TN, TT 3 phase, 4- wire / PE (L1- L2-L3-N), TN, TT	wire / PE (L1- L2-L3-N), TN, TT	3 Phase, 3- wire / PE (L1- L2-L3), TN, TT 3 phase, 4- wire / PE (L1- L2-L3-N), TN,		ire / PE (L1-L2	-L3-N), TN, TT	
AC output voltage minimum- nominal-maximum (L-N) <sup>(1)</sup>	105-120- 132.5	244-277-305	105-120- 132.5	244-277-305	244-277-305	244-277-305	Vac
AC output voltage minimum- nominal-maximum (L-L) <sup>1</sup>	183-208-229	422.5-480- 529	183-208-229	422.5-480- 529	422.5-480- 529	422.5-480- 529	Vac
AC frequency min-nom-max <sup>1</sup>	59.3 - 60 - 60.5 (with HI coun		60 - 60.5)				Hz

<sup>(1)</sup>For other regional settings please contact SolarEdge Support.



	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
Max. continuous output current (per Phase)	25	12	40	24	36.5	40	А
Max. output fault current and duration	73 / 150	51 / 150	92 / 150	73 /150	88 / 150	92 / 150	A / mS
Inrush current AC (Peak / Duration)	2.6/20			4/20	4.2 / 20	4.2 / 20	Aac(rms) / ms
Max. back-feed current	0						
Power factor range	1 (adjustable	from -0.8 to +0	).8)				
GFDI threshold	1	•					
Total harmonic distortion	< 3	3					%
Utility monitoring, islanding protection, country configurable set points	Yes	Yes					
INPUT							
Maximum DC power	12150	13500	19400	27000	40500	45000	W
Transformer-less, ungrounded	Yes						
Maximum input voltage DC to Gnd	250	490	300	490	490	490	Vdc
Maximum input voltage DC+ to DC-	500	980	600	980	980	980	Vdc
Nominal input voltage DC to Gnd	200	420	200	420	420	420	Vdc
Nominal input voltage DC+ to DC-	400	840	400	840	840	840	Vdc
Maximum input current	26.5	13.5	38	26.5	39	40	Adc
Maximum short circuit current	45						Adc
Reverse-polarity protection	Yes						



	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
Ground-fault isolation detection	1 MΩ Sensitivity	1 MΩ Sensitivity	350 kΩ Sensitivity <sup>(1)</sup>	1 MΩ Sensitivity	$350 \text{ k}\Omega$ Sensitivity <sup>1</sup>	$350 \text{ k}\Omega$ Sensitivity <sup>1</sup>	
Maximum inverter efficiency	97.1	98.2	97	98.1	98.5	98.5	%
CEC weighted efficiency	96.5	98	97	98	98.5	98.5	%
Night-time power consumption	< 3	< 3	< 4	< 3	< 4	< 4	W

<sup>(1)</sup>Where permitted by local regulations



	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
ADDITIONAL FEATURES							
Supported communication interfaces	2 x RS485, Eth	x RS485, Ethernet, Built-in GSM (Optional)					
Inverter Commissioning	With the SetA	pp mobile app	lication using	built-in Wi-Fi	station for loca	al connection	
Rapid Shutdown – NEC 2014 and 2017 690.12	Automatic Ra	pid Shutdown	upon AC grid	disconnect <sup>(1)</sup>			
RS485 Surge Protection	Supplied with	the inverter					
Smart Energy Management	<b>Export Limitat</b>	ion					
STANDARD COMPLIANCE							
Safety	UL1741, UL174	41 SA, UL1699E	3, CSA 22.2, Cai	nadian AFCI ad	cording to T.I.	.L. M-07	
Grid connection standards	IEEE1547, Rule	e 21, Rule 14 (F	HI)				
Emissions	FCC part15 cla	ass A					
RoHS	Yes						
INSTALLATION SPECIFICATIONS							
AC output conduit size / AWG range	3/4" minimum / 12-6 AWG	ninimum / minimum / minimum / minimum / minimum / minimum /					
DC input conduit size / # of inputs/ AWG range	3/4" minimum / 12-6 AWG						

<sup>(1)</sup>P/N SE9K-US0xxxxxx has Manual Rapid Shutdown for NEC 2014 compliance (NEC 2017 compliance with outdoor installation)



	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
Number of DC inputs	2 pairs		3 pairs (with fuses on plus & minus) <sup>(1)</sup>	2 pairs	3 pairs(with fuses on plus & minus)1	3 pairs(with fuses on plus & minus) <sup>1</sup>	
Dimensions (HxWxD)	21 x 12.5 x 10.	21 x 12.5 x 10.5 / 540 x 315 x 260					in/mm
Dimensions with Safety Switch (HxWxD)	30.5 x 12.5 x 1	30.5 x 12.5 x 10.5 / 775 x 315 x 260				in/mm	
Weight	73.2 / 33.2	73.2 / 33.2	99.5 / 45	73.2 / 33.2	99.5 / 45	99.5 / 45	lb/kg
Weight with Safety Switch	79.7 / 36.2	79.7 / 36.2	106 / 48	79.7 / 36.2	106 / 48	106 / 48	lb/kg
Cooling	Fans (user rep	laceable)					
Noise (typical)	< 50		< 55	< 50	< 55	< 55	dBA
Operating temperature range <sup>(2)</sup>	-40 to +140 /	-40 to +60					°F/°C
Operating humidity – non condensing	< 95					%	
Protection rating	NEMA3R						
FAULT CURRENT CONTRIBUTION							
Inom	25	12	40	24	36.5	40	Α
Peak	59	40	70	59	147	92	Α
1 cycle RMS <sup>(3)</sup>	20	10	25	14	14	38.1	Α

<sup>(1)</sup> Field replacement kit for 1 pair of inputs P/N: DCD-3PH-1TBK. Field replacement kit for 3 pairs of fuses and holders P/N: DCD-6PHK-S1.

<sup>(2)</sup> SolarEdge's 9kW and 20kW inverters operate at full power and full currents up to a temperature of 122°F/50°C. The inverters may be used above this temperature with reduced ratings. For more information, refer to http://www.solaredge.com/files/pdfs/se-temperature-derating-note-na.pdf.

<sup>(3)1</sup> cycle RMS – the integral on one cycle (60Hz) duration



	SE9KUS	SE10KUS	SE14.4KUS	SE20KUS	SE30KUS	SE33.3KUS	Units
3 cycle RMS <sup>(1)</sup>	12	10	16.5	8	8.5	39	Α
Duration <sup>(2)</sup>	15	49	18	9	5	150	ms

<sup>(1)3</sup> cycle RMS – the integral on 3-cycle duration

<sup>(2)</sup> Duration - time by which fault current reaches 0



# **Default Trip Limits and Times According to IEEE1547**

### NOTE



The inverters are equipped with adjustable utility protective function set-points, and can be aggregated above 30kW on a single Point of Common Connection. The default settings are in compliance with IEEE1547. Utility authorization is required to change these set-points.

Voltage Range (% of Base Voltage) Maximum Clearing Time (Sec)						
V < 50%	0.16					
50 % < V < 88%	2.00					
110% < V < 120%	1.00					
V > 120 %	0.16					
Frequency Range (Hz)	Maximum Clearing Time (Sec)					
> 60.5	0.16					
< 59.3 (Hawaii – 57)	0.16					

# **Safety Switch**

Specifications					
Maximum DC voltage	500	Vdc			
Maximum DC current	32	Adc			
Nominal AC voltage	208/480	Vac			
Maximum AC current	32	Aac			
Ambient temperature	-40 to 140 / -40 to +60	°F /°C			
Weight	6.6 / 3.0	lb/kg			

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