

# Enphase Energy System commissioning using Enphase Installer App 4.X

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## 1 Applicable countries

- United States of America
- United States Territories: Puerto Rico and US Virgin Islands
- Canada
- Mexico
- Bermuda

## 2 Overview

This document is intended for Enphase Energy System certified installation professionals commissioning Enphase Energy System in the field. This document provides steps and requirements to perform system commissioning of the Enphase Energy System. Follow the steps below to establish successful communication between Enphase Energy System components and validate that the system operates as designed.

## 3 Preparing the Enphase Installer App communications

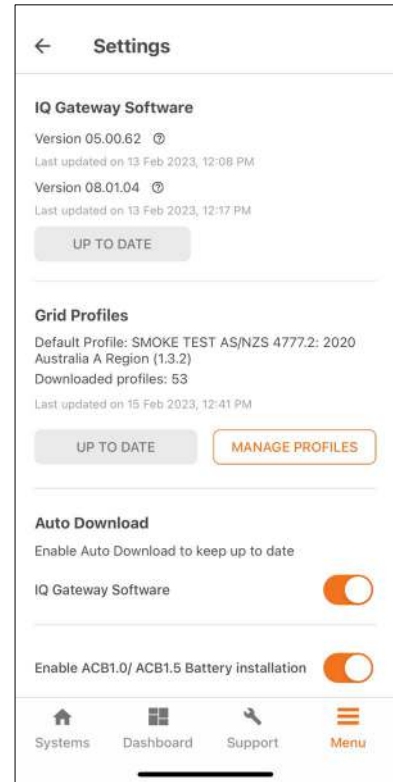
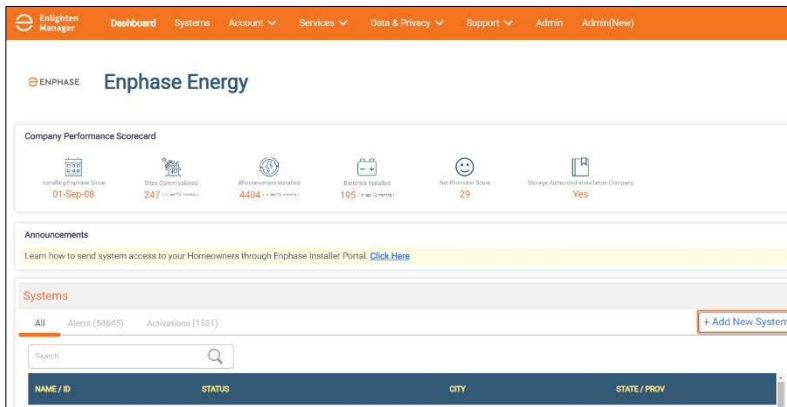
Prior to commissioning:

1. Ensure the system is installed as per the installation manuals.
2. Commissioning requires an Enphase-certified installer to provision Enphase devices. For more information about Enphase installer certification, visit [Enphase University](#).
3. Ensure that you have the latest version of the Enphase Installer App. You can install the Enphase Installer App using the following links:
  - [iOS](#)
  - [Android](#)

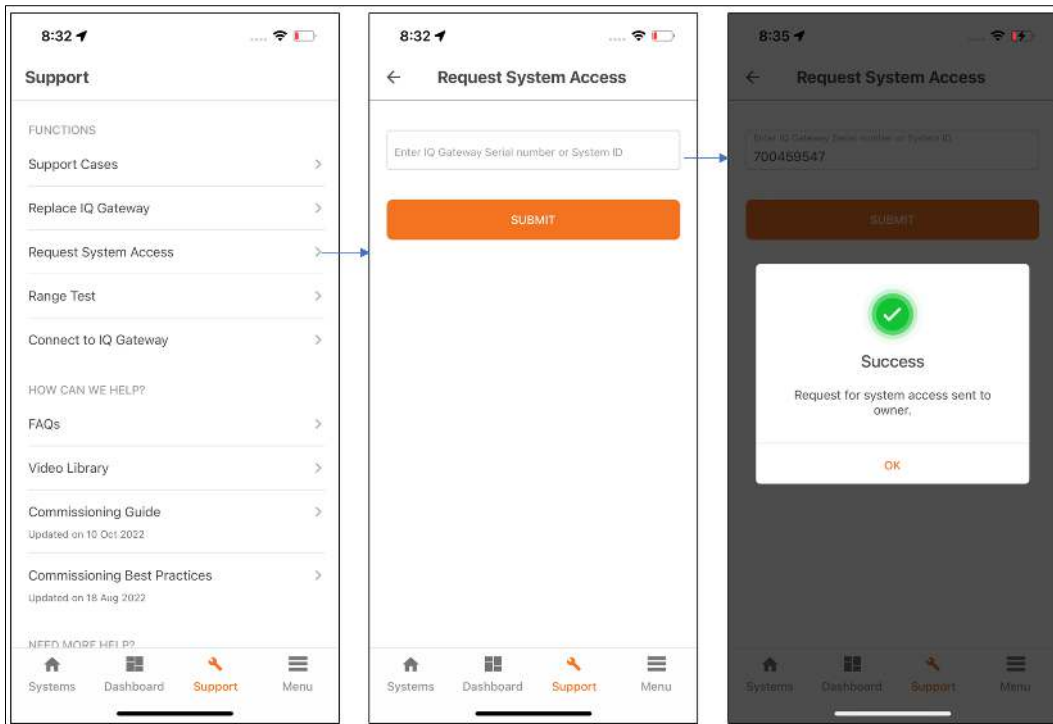


4. Enable Bluetooth communication on the smartphone or tablet you use for commissioning, and turn off your device's auto-lock feature to prevent interruptions in the commissioning process.

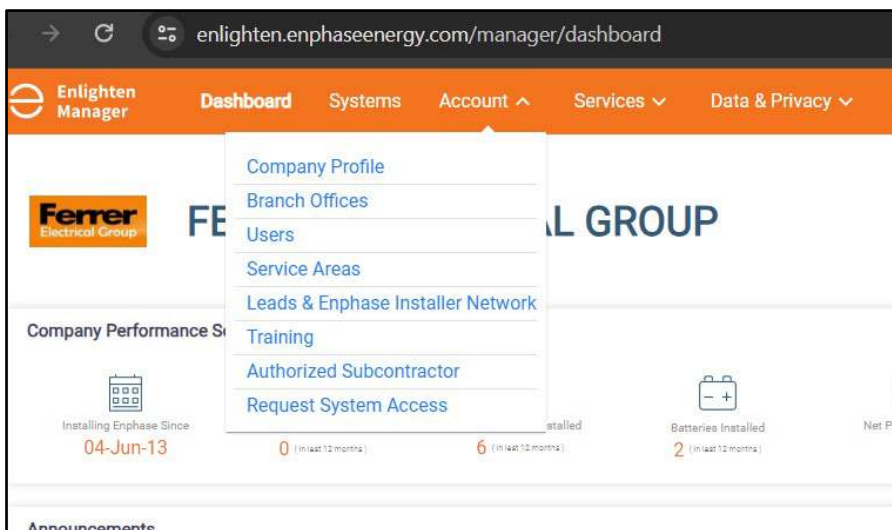
5. Download IQ Gateway software version 8.XX (or the latest available version) on the Enphase Installer App.
  - Go to **Menu > Settings > IQ Gateway Software**.
  - Tap the **Update Now** button to begin the IQ Gateway software update process. The update requires an internet connection. Make sure you have a reliable connection during the update.
6. Click + on the bottom right of the dashboard in the Enphase Installer App to create a system activation. We recommend entering the system details before commissioning on-site to save time and avoid mistakes. Alternatively, the site can be created on the Enphase Installer Portal by clicking + **Add New System** on the system dashboard.



7. If you are not the original installer of the system, you must be granted access to the activation as a system maintainer. To request system access:
  - Go to **Support > Request System Access**.
  - Enter the IQ Gateway serial number and submit the request.
  - An email will be sent to the homeowner to provide access to the site.



The access can be given using the Enphase Installer Portal as shown in the following figure.



**NOTE:**

- IQ Batteries are shipped with approximately 30% state of charge from the manufacturer.
- The default operational mode is *Self-Consumption*.
- Enphase Installer App will change the battery mode to *Full Backup Mode* after the IQ Battery is commissioned for the first time till the battery calibration is completed.



### Important!

- Always follow the safety instructions given in the Enphase Installation Manual and Quick Install Guide.
- After installation, IQ Batteries must always be connected to the AC supply.
- Once AC power is connected to the IQ Batteries, DO NOT turn on the DC switch until instructed by the Enphase Installer App.

## 4 Commissioning instructions

To commission the Enphase Energy System, use the Enphase Installer App commissioning wizard. Open the Enphase Installer App and tap the **Systems** tab on the lower left side of the screen.

### 4.1 System Details (Step 1)

This step is part of an activation creation. This requires the following information:

- System name
- Type
- Installer details
- Owner details
- Address
- Grid connection type (if applicable)

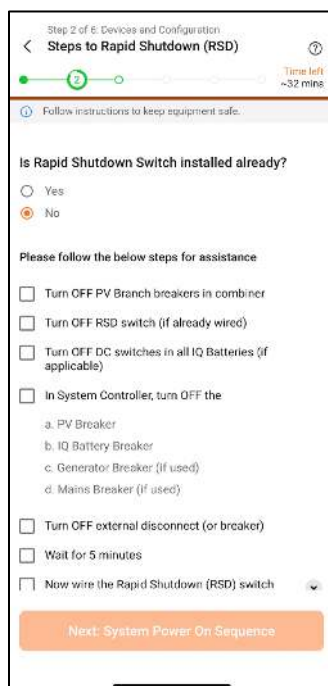
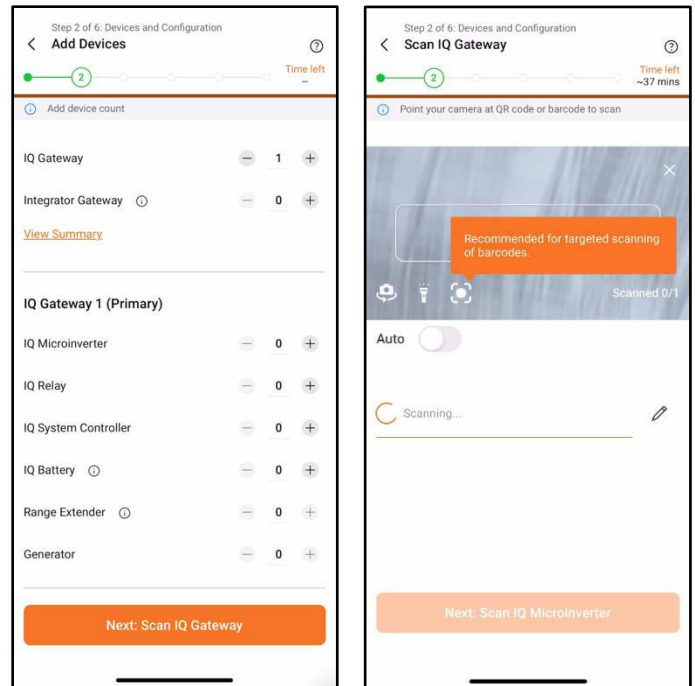
If the site activation is already completed on the Enphase Installer Portal, the site can be searched using the site name, site ID, postal code, city, installer reference, or IQ Gateway serial number.

Tap **Next step: Add Devices** to continue to the next step.

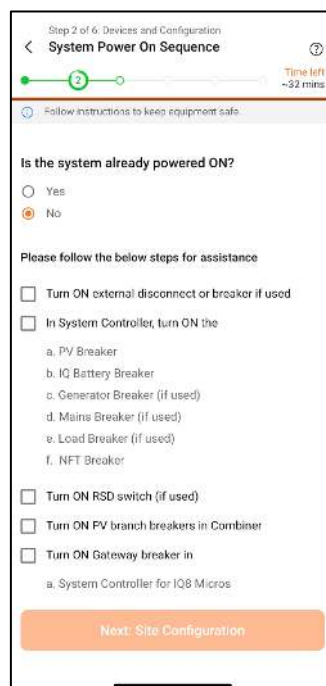
## 4.2 Devices and Configuration (Step 2a)

This step allows the installer to populate all the devices that should be installed.

1. Tap each device and use the “-” and “+” buttons to decrease or increase the total count of the respective devices you are adding. Tap **Next: Scan IQ Gateway**.
2. Based on the devices that are added, you will be shown the respective scanning pages.
3. Scan all the devices for the system.
4. Scan the microinverters’ barcodes [recommended] or use the powerline communication (PLC) scan under the IQ Gateway details page.
5. Follow instructions on how to set the breakers, switches, and disconnect the Enphase Energy System correctly to wire the RSD switch.
6. Select **Yes** if the system is powered ON and **No** if the system is not powered ON. If you select **No**, you will be shown steps to follow to power ON the system.
7. Tap **Next: Site Configuration**.



**Rapid shutdown instruction**



**System power on sequence instruction**


**NOTES:**

- Ensure you have selected the appropriate grid profile for the Enphase Energy System. You can change the grid profile through **Site configuration > Grid profile**.
- If retrofitting an existing site, microinverters will be listed in the activation.
- We strongly recommend that you use the barcode scan to add the PV microinverters because a power-line scan can poach an incorrect serial number from a nearby site.
- The LED status indicator and state of charge in the Enphase Installer App will be inaccurate until IQ Gateway software is updated at the end of step 1.
- Refer to the [Enphase Energy System Planning Guide](#) for details on PV-to-storage ratios, compatible microinverters, and other aspects of system design.

### 4.3 Site Configuration (Step 2b)

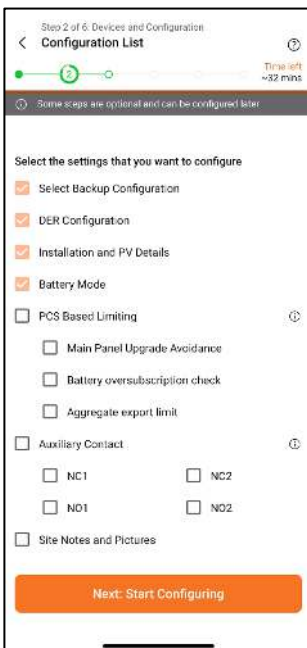
You can select the settings which you want to configure from the Configuration List. The mandatory configurations are auto-selected and disabled for editing. Based on the site you are commissioning, you may find some optional configurations in the Configuration List. PCS-based limiting features are listed on this page. Details of the configurations are as below.

- **Select Backup Configuration:** This configuration selects the system as “Whole Home Backup” or “Partial Home Backup” and to indicate the position of the Consumption CT.
- **DER Configuration:** This configuration indicates which IQ Battery is connected to which port
- **Installation and PV Details:** This configuration updates the permit and PV module-related details
- **Battery Mode (if applicable):** This feature is applicable for NEM 3.0 geographies. It allows you to set the battery in Import only or Export only mode.
  - a) Choose the Battery mode from the Site Configuration (Additional) page. You can select Import Only or Export Only for the battery mode.
  - b) You can change the battery mode for up to seven days from the day you first set the mode.

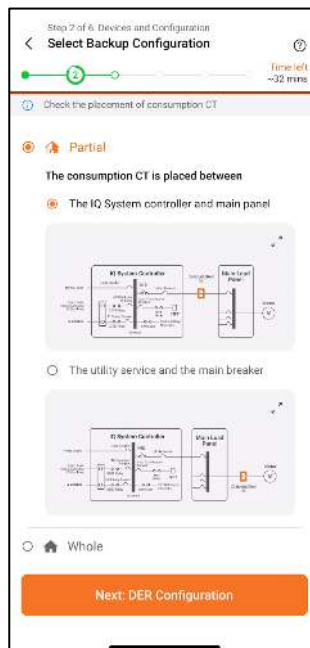


### Battery mode

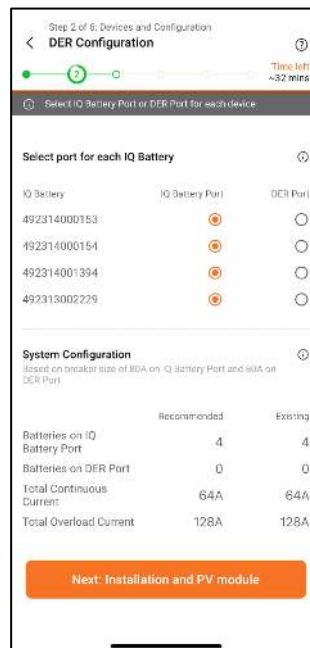
- **PCS Based Limiting:** To know more about PCS-based limiting, refer to the [Power Control System integration in the Enphase Energy System](#) document. The following configurations are available.
  - Main Panel Upgrade Avoidance
  - Battery oversubscription check
  - Aggregated export limit
- **Auxiliary Contact:** This configuration is needed if you have installed an IQ Load Controller. You can configure contacts of the IQ Load Controller using this setting. Refer to the Aux contact configuration section for more details.
- **Site Notes and Pictures:** You can add notes and images of the site using the site notes feature.



Configuration list



Backup configuration

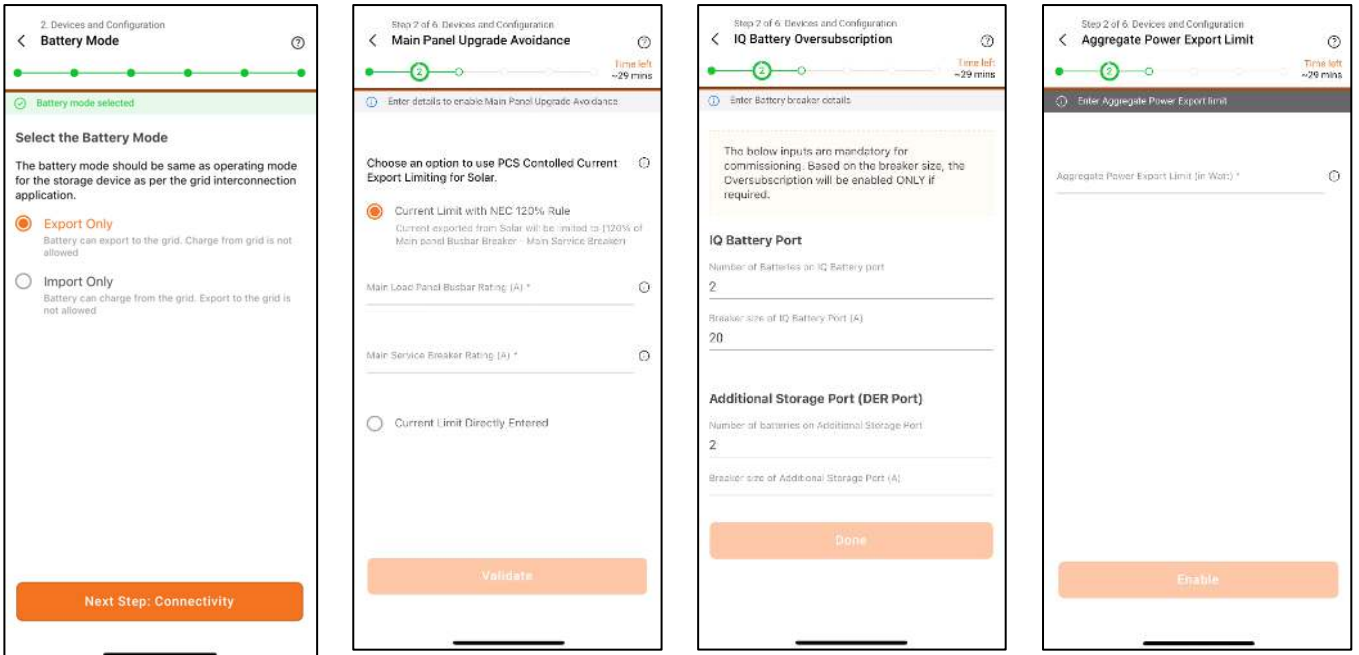


DER configuration



Installation and PV details



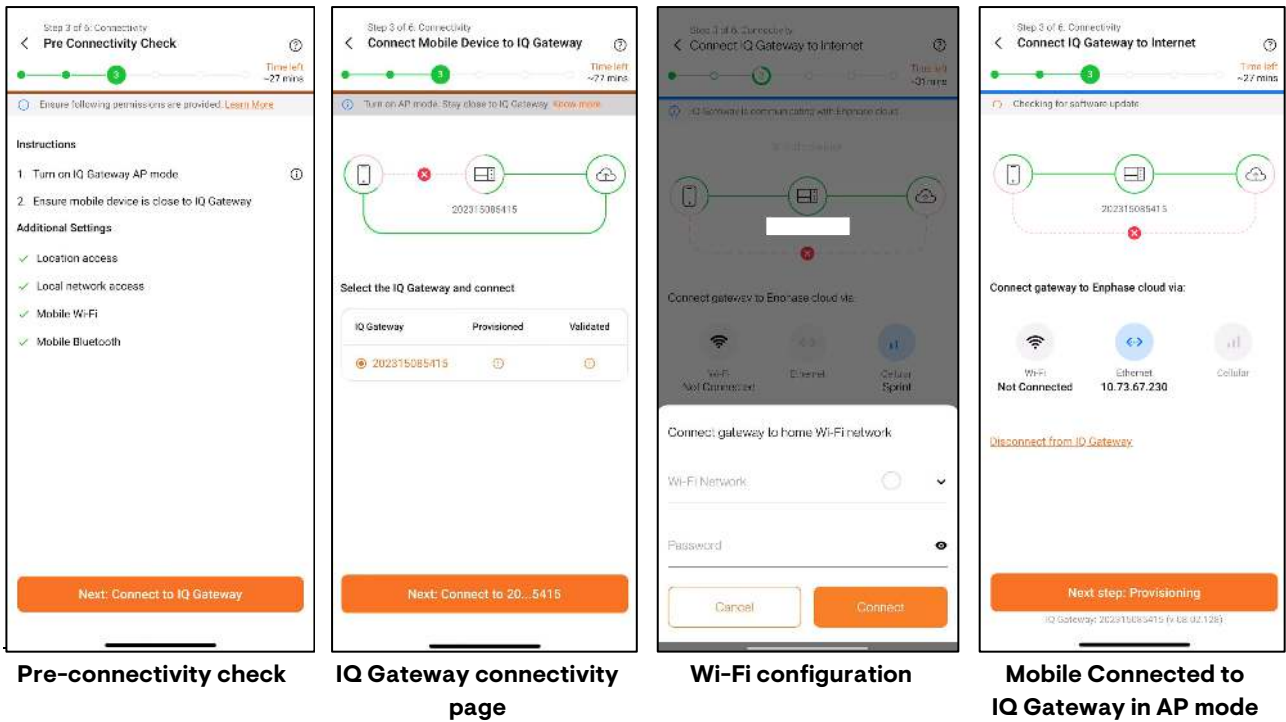

**Battery mode**
**Main panel upgrade avoidance**
**IQ Battery oversubscription**
**Aggregate power export limit**

- If you select **Site Notes and Pictures** in the list of configurations, you can store important notes and installation images, which can be viewed later using the Enphase Installer Portal.
- You can update the grid profile from the Grid Profile configuration sub-menu of the Site configuration step.(Step 2b)

## 4.4 IQ Gateway Connectivity (Step 3)

Step 3 brings up a screen that displays the connectivity status between the IQ Gateway, the internet (or Enphase Cloud), and your smart device running Enphase Installer App.

- At the end of the site configuration, tap **Next Step: IQ Gateway Connectivity** to start the pre-connectivity check for IQ Gateway.
- Enphase Installer App performs an automated check at this step to ensure all relevant permission from the device is received. If any error is shown, tap **Resolve** against the error to provide the permission.
- After the pre-connectivity check is complete, tap **Connect to IQ Gateway** to reach the IQ Gateway connectivity page.
- Select the IQ Gateway you want to connect and tap **Connect to XXXX**. If you are commissioning a site of only one IQ Gateway, the IQ Gateway will be auto-selected.
- Configure Wi-Fi. If it was not configured earlier, select the Wi-Fi network you want to connect to and enter its password.
- If a gateway update is shown, perform the [IQ Gateway update process](#).
- After all mandatory steps are completed for the step, you will be shown the option to start provisioning by tapping **Next Step: Provisioning**.



**NOTE:** You can open help for the step by tapping the (?) icon on the top right of the app. On the gateway connectivity page, you have the option to start/stop the remote gateway connection and the diagnostic tools to check connectivity status.

## 4.5 Device Provisioning (Step 4)

Enphase Installer App performs the following pre-provisioning check before opening the provisioning screen:

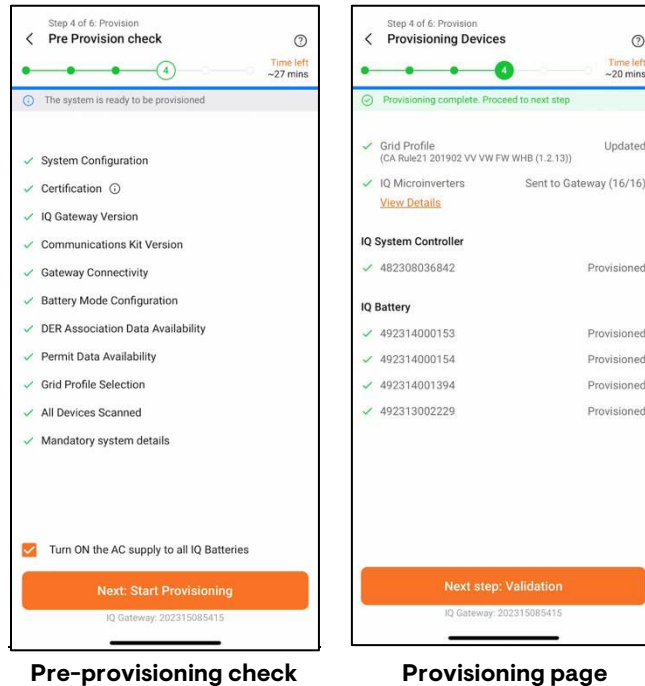
- Installer certification: If the installer is certified to commission the system.
- IQ Gateway version: If IQ Gateway software satisfies the minimum version required.
- Devices scanning: To check if any serial number of the device is not scanned.

Prior to provisioning:

- Ensure the Communications Kit is plugged into the left USB port of IQ Gateway.
- Ensure the Enphase Mobile Connect cellular modem is plugged into the correct port of the IQ Gateway (for a backup system). This is not mandatory for a grid-tied storage system.
- For a third-generation system, ensure the CTRL headers are correctly installed. For best practices regarding CTRL cable, refer to wiring section of IQ Battery 5P [Quick Installation Guide](#).

To start provisioning:

- Press **Next: Start Provisioning**. The process will run the following steps automatically:
  - ✓ Update grid profile
  - ✓ Update tariff
  - ✓ Provision microinverters
  - ✓ Provision IQ System Controller
  - ✓ Provision IQ Battery



Pre-provisioning check

Provisioning page

After the provisioning is complete, press the **Next step: Validation**.



**NOTE:** If you are commissioning IQ Battery 3T/10T and the IQ Batteries are not communicating with the IQ Gateway, power cycle the batteries by following instructions mentioned in the [Appendix 6.4](#)

## 4.6 Validation (Step 5)

In this step, you will be configuring the production and consumption meters, updating the software, and running through the functional validation of the system to ensure it is operating correctly.

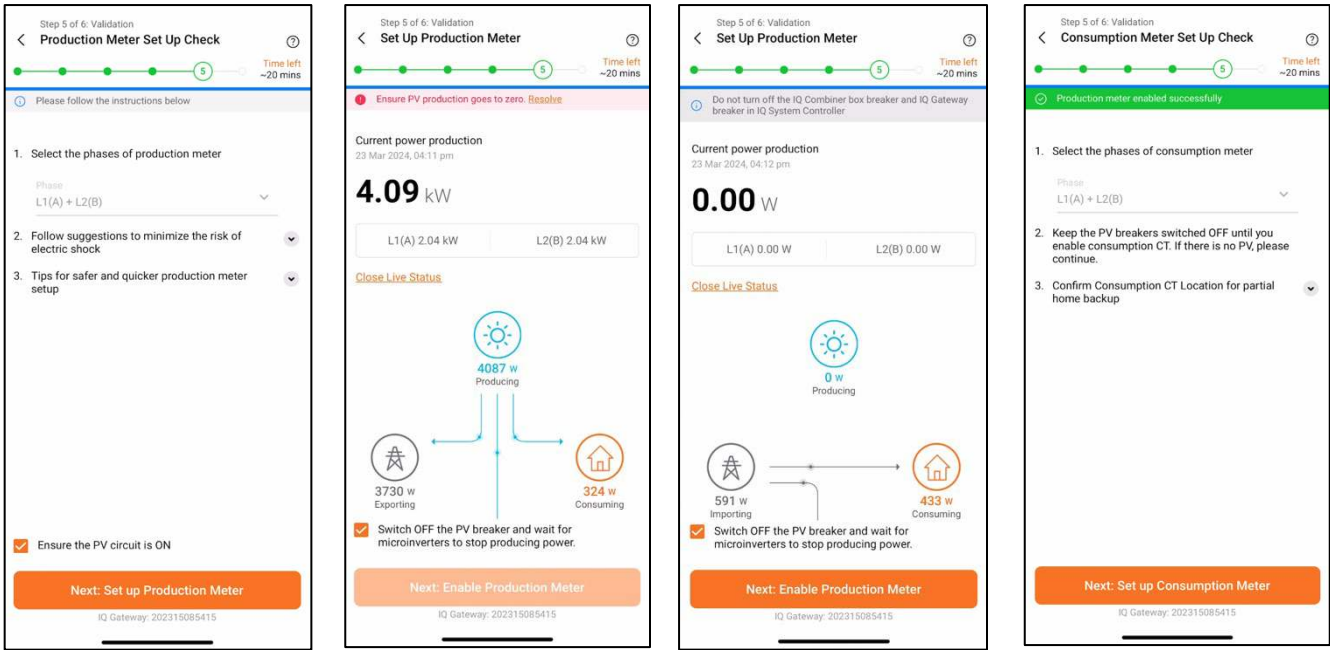
### 4.6.1 Meter configuration

#### 4.6.1.1 Production meter

1. Select the correct phase for installing the microinverter branches. Ensure the PV breaker is turned ON and the microinverters are connected to the AC utility grid. Tap **Next: Set up Production Meter**.
2. Power off the PV Breaker.
3. Wait for the PV to curtail the production, and the app detects no production. Tap **Next: Enable Production Meter** to enable production meter.



**NOTE:** The IQ Microinverters are only powered from the DC supply of the individual solar panels.



Production meter set up check.

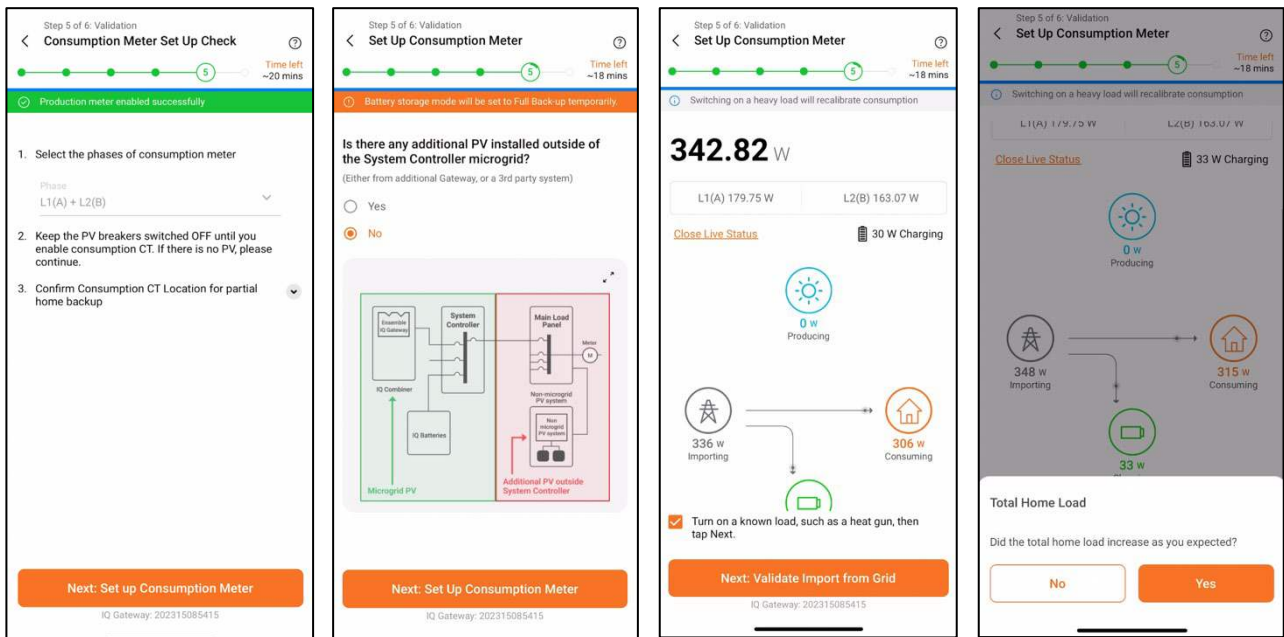
Turn OFF the PV breaker

Tap Next: Enable Production Meter after the app detects no production

The production meter is enabled

#### 4.6.1.2 Consumption meter

1. Verify that the configuration matches with what is installed (Partial vs. Whole Home Backup, location of the CT) and the number of phases connected to the system.
2. Check and confirm if any additional PV (third-party) is installed outside the Enphase system. Turn on a known load. Tap **Next: Validate Import from Grid**. Check and confirm the wiring of the IQ Gateway and IQ System Controller.
3. Switch ON the PV breaker to reduce the net import from the grid. Tap **Next: Enable Consumption Meter** to enable the meter.

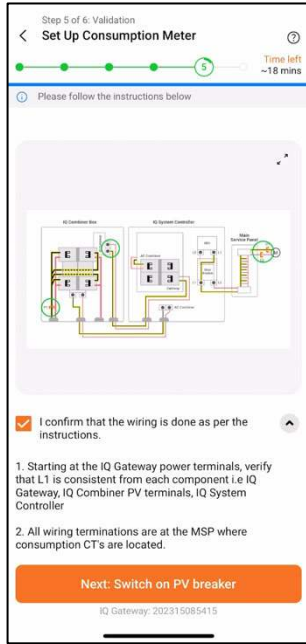


Consumption meter setup check

Third-party PV details

Turn ON the load in the house

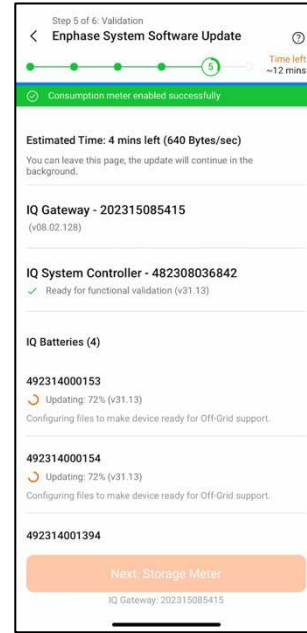
Confirmation if the importing has increased



**Confirm the wiring of the IQ Gateway and IQ System Controller**



**Switch ON the PV breaker to verify if the consumption reading is decreasing**

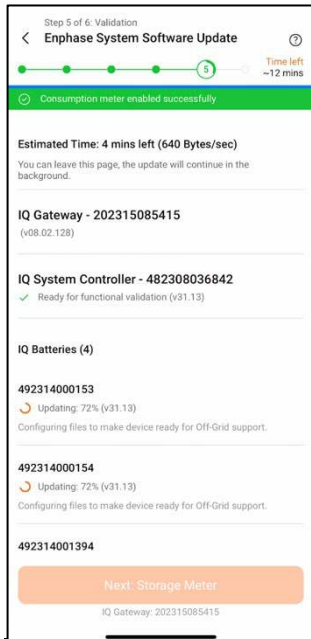


**Consumption meter is Enabled**

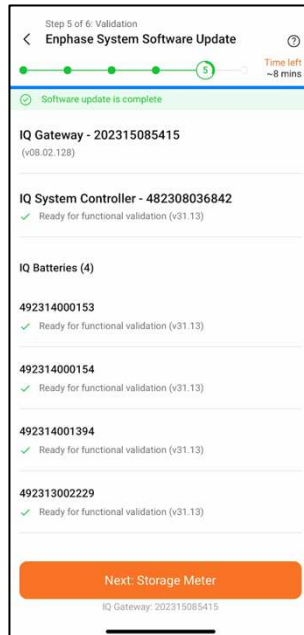
Once the production and consumption meters are configured, tap **Next: Storage Meter** to configure the storage meter.

#### 4.6.1.3 Storage meter

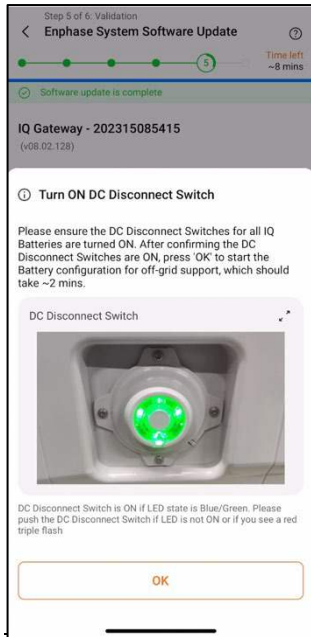
1. Tap **Enphase System Software Update** to start the update automatically.
2. Wait until all devices show ready for functional validation, then press **Next: Storage Meter**.
3. You will be shown instructions on how to turn on the DC disconnect switch of the IQ Battery if it is not turned ON.
4. Tap **Next: Validate Storage Meter** to perform storage meter validation.



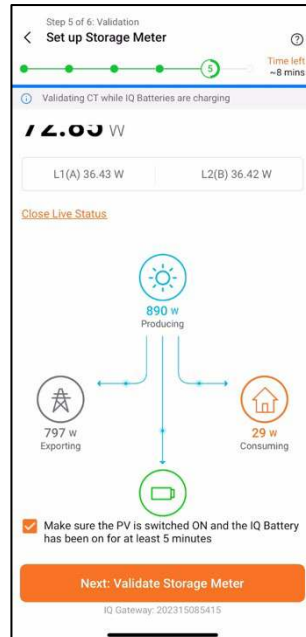
**Pre-connectivity check**



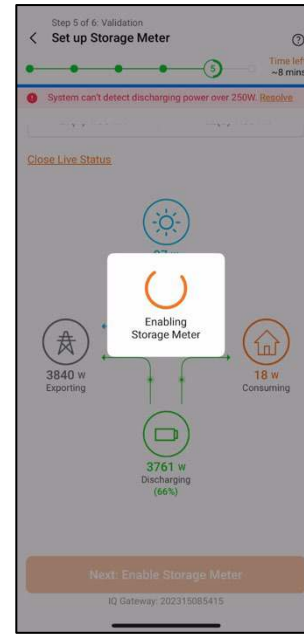
**IQ Gateway connectivity page**



**Turn ON the DC disconnect switch**



**Start storage meter validation**



**The Enphase Installer App will validate the meter**

#### 4.6.1.4 Generator meter

If you are commissioning an Enphase Energy System with a generator, refer to the [Generator](#) section.

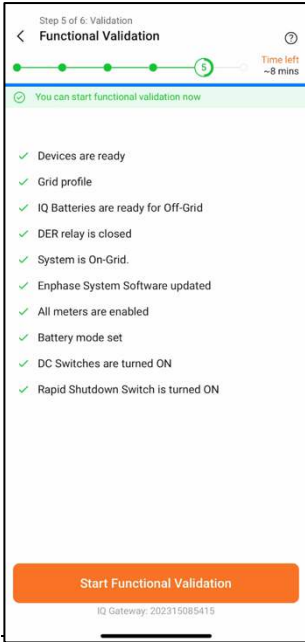
#### 4.6.2 Auxiliary contact validation

If you are commissioning an Enphase Energy System with an IQ Load Controller, refer to the [Aux Contact](#) section to configure and validate the aux contact.

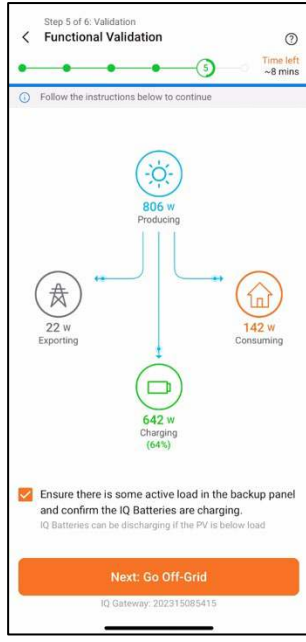
#### 4.6.3 Functional validation

Functional validation includes six sub-steps, and you must confirm the condition of each step to proceed to the next step.

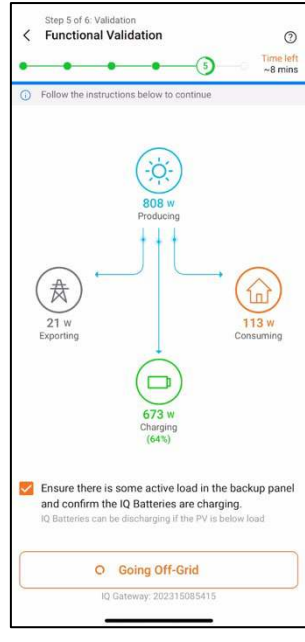
1. Ensure an active load in the backup circuit and confirm the battery is charging.
2. Ensure the load is under the installed IQ Battery capacity, then tap the **Next: Go Off-Grid** button and wait for approximately 45 seconds for the microgrid interconnect device (MID) to open. You will hear a click in the IQ System Controller when this occurs.
3. Confirm that the system is now off-grid and that backup loads remain powered.
4. Turn on additional backup loads and confirm that the consumption value has increased.
5. Tap the **Next: Go On-Grid** button and wait for the MID to resync to the grid. You will hear a click in the IQ System Controller when this occurs.
6. Confirm that the system has transitioned to on-grid.



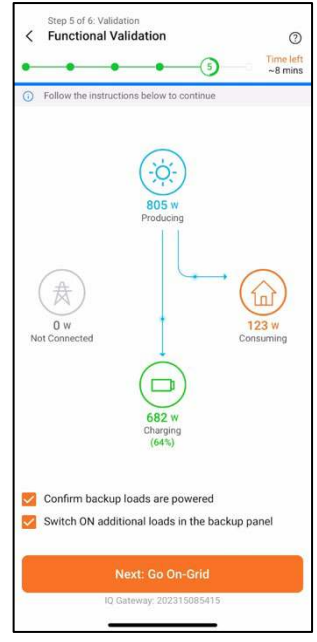
**Functional validation precheck**



**Tap Next: Go Off Grid to go off-grid**



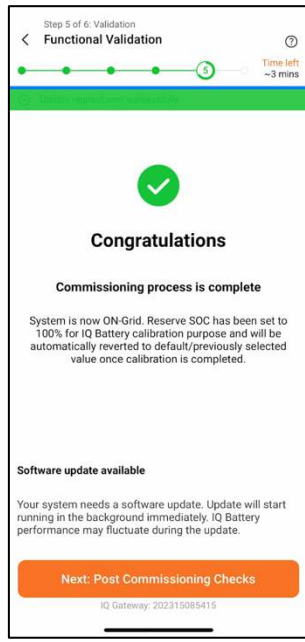
**System is off-grid**



**Confirm if the backup loads are powered**



**System turning On-Grid**



**Commissioning is completed**

Your system is now functionally validated. The IQ Battery mode will be changed to Full Backup automatically by the Enphase Installer App to bring the state of charge to 100%.



**NOTE:** Charging up to 100% state of charge is critical to ensure that the state of charge reported by the system is accurate.





## 4.7 Post-commissioning (Step 6)

In this step, you will be able to provide the homeowner with a walkthrough and access, set the tariff, and make changes to the IQ Battery operating modes. These settings do not require your device to be connected to the IQ Gateway AP mode, but it must be connected to the internet.

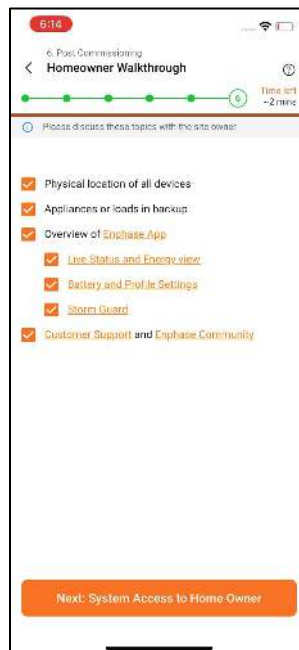
### 4.7.1 Homeowner walkthrough

In this step, you must verify each item on the checklist with the homeowner.

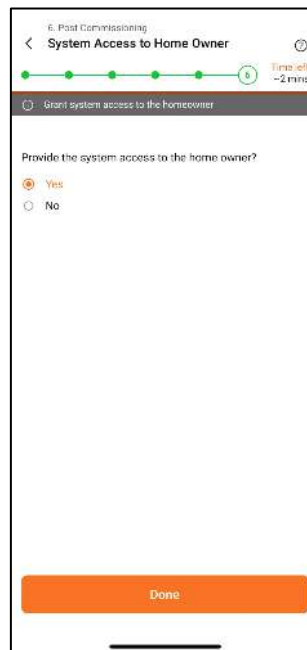
- Check all the tick boxes to acknowledge that you have communicated this information to the homeowner.
- Tap **Confirm** to complete this step and proceed to the next.

### 4.7.2 Access to homeowner

Tap **Yes** to provide homeowner access to the system.



Homeowner walkthrough



Providing system access to the Homeowner

### 4.7.3 Electricity rate structure

There are two tariff settings in the Electricity Rate Structure feature.

- Electricity Import Rate
- Electricity Export Rate
  - Follow the prompts to set up the Import Rate.
  - Check the tariff structure with the customer and enter the information accordingly.
  - Check Add Electricity Export Rate.

## 5 Additional steps

### 5.1 Aux contact

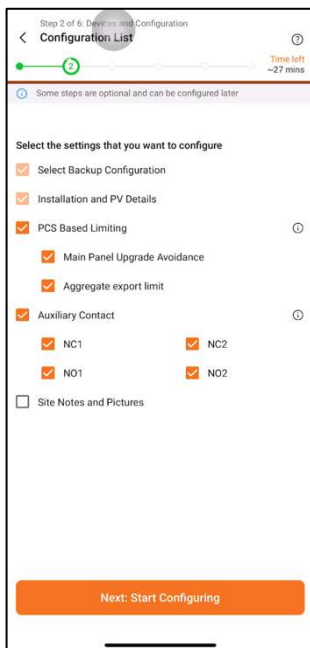
To control load by using the IQ Load Controller, perform the following steps:

#### 5.1.1 Aux contact configuration

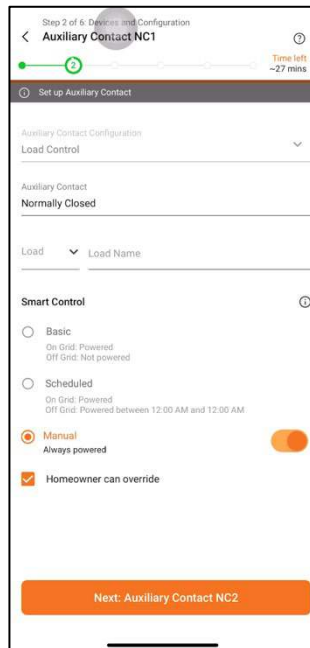
1. In the site configuration screen, select the Aux contact that needs configuration and select all the contact types that you want to configure. IQ System Controller comes with two pairs of NO and NC contacts that can be used to control the contactors in IQ Load Controller. Opening or closing the contactors powers off or powers on the loads connected to the contactors.
2. Configure each of the contacts by entering the required details and using the Smart Control feature for each of the contacts.
3. Enable **Homeowner can override** option to let the homeowner change the load name and smart control for each contact.



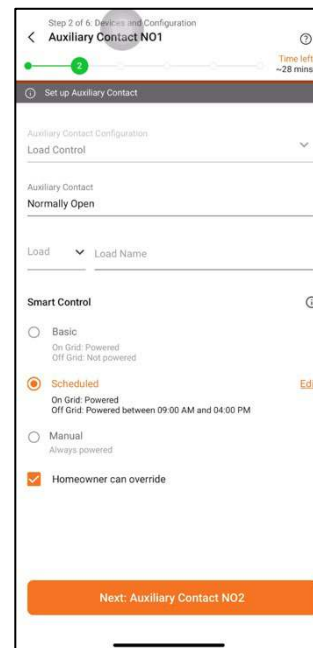
**NOTE:** The choice of feature under Smart Control determines the way the load is controlled. The type of contact, i.e., NO or NC is not relevant for this configuration.



**Add auxiliary contact in the site configuration screen**



**Add details for the NC contacts**

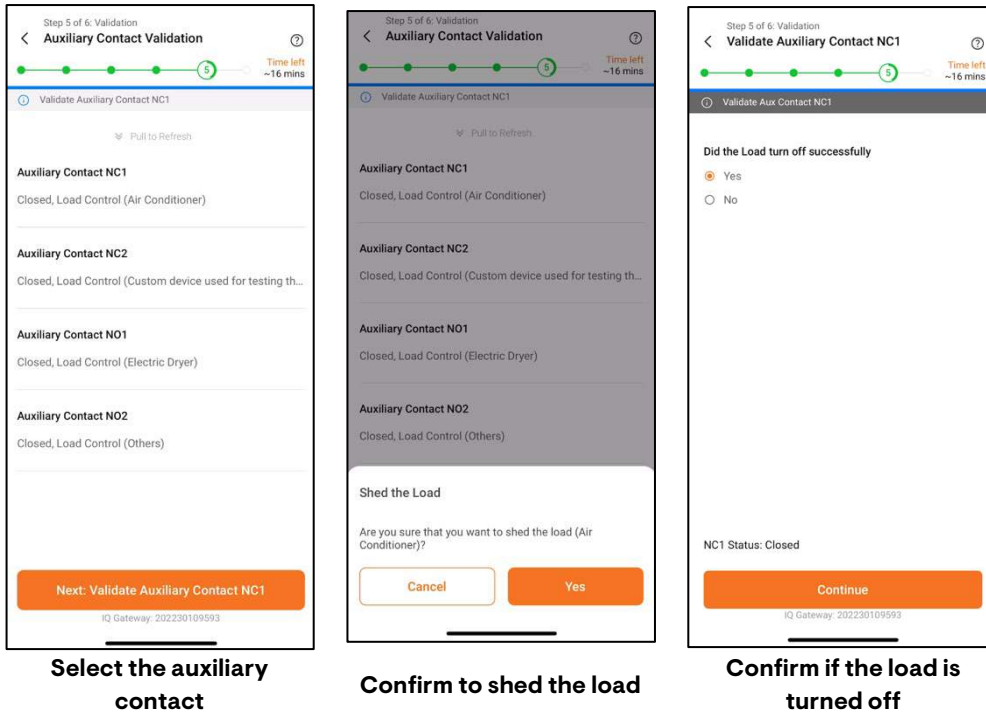


**Add details for the NO contacts**

#### 5.1.2 Aux contact validation

After meter validation is completed, you will be guided to the Auxiliary Contact Validation page.

1. Tap each of the contacts to validate the contact.
2. Tap **Yes** to turn off the load contact.
3. Verify if the contact is turned Off.
4. Continue the validation for all NO and NC contacts.



Select the auxiliary contact

Confirm to shed the load

Confirm if the load is turned off

**NOTES:**



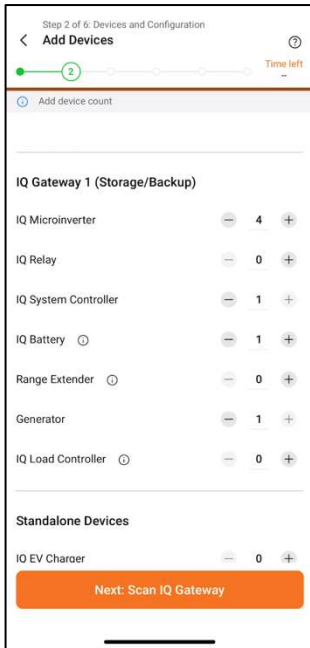
- The auxiliary contact can be revalidated if any settings are changed on-site.
- You can see the auxiliary contact state on the Auxiliary Contact Validation page to provide better assistance during commissioning.

## 5.2 Generator

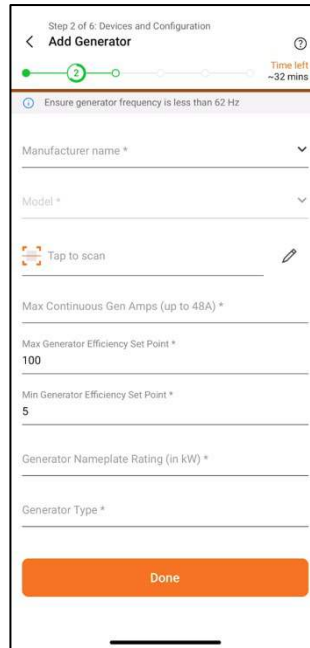
If you are commissioning a generator in the Enphase Energy System, complete the following steps.

### 5.2.1 Device details page

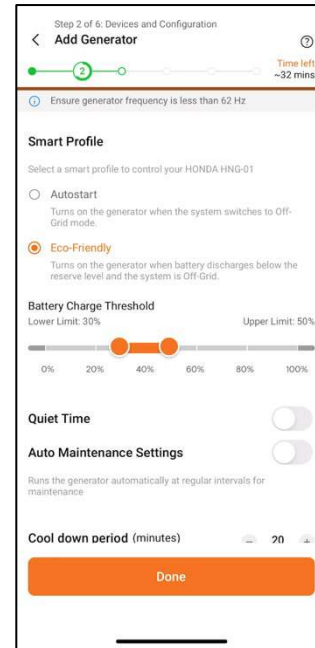
1. Add the generator count to the device details page; you will be shown a generator details page in the guided flow.
2. Update the generator details, i.e., manufacturer name, type, and smart profile.



**Add generator count in the device count screen**



**Add details of the generator**

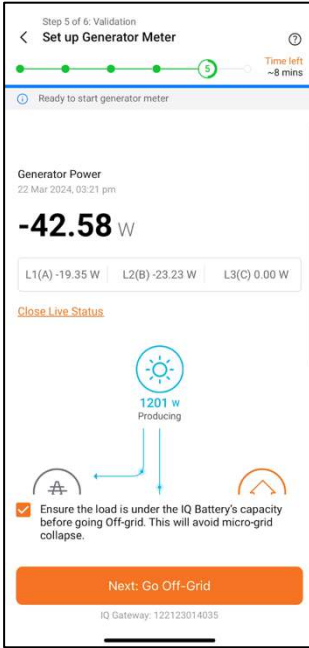


**Select the mode of the generator**

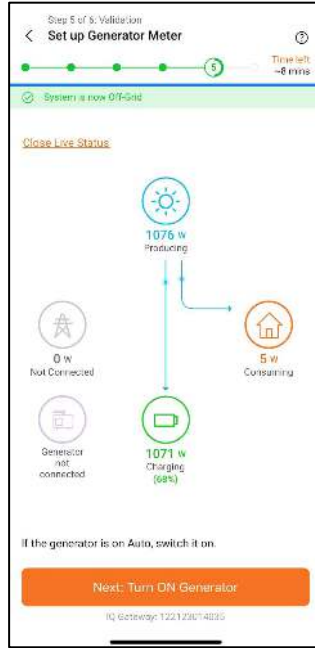
## 5.2.2 Validation

When you have a generator, you would need to wire and validate the generator meter.

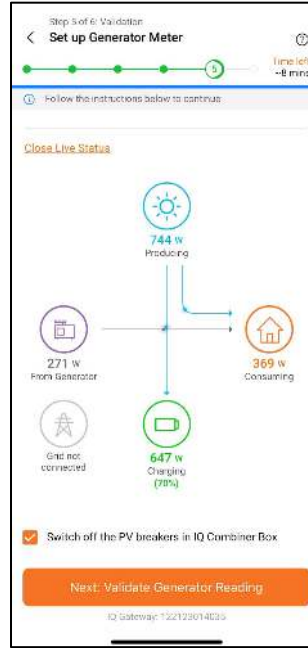
1. Tap **Next: Go Off-Grid**. This disconnects the system from the grid.
2. Tap **Next: Turn ON Generator**. This turns on the generator, and it will start supplying power to the home.
3. Turn OFF the PV breaker in the combiner box and tap **Next: Validate Generator Reading**.
4. Turn ON the PV breaker after you reach the next step. Tap **Next: Turn OFF Generator**.
5. Tap **Next: Go On-Grid** to connect to the grid.
6. Tap **Next: Enable Generator Meter** to complete generator meter validation.



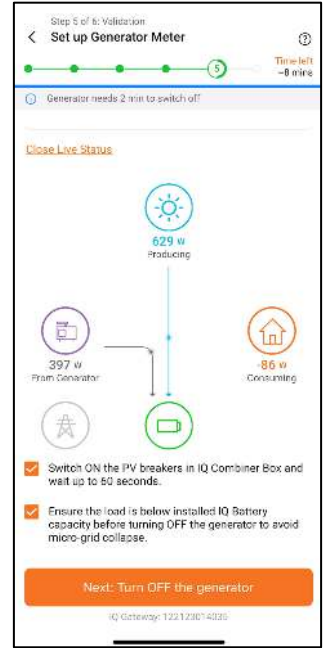
**Tap "Next: Go Off-Grid"**



**Turn on generator**



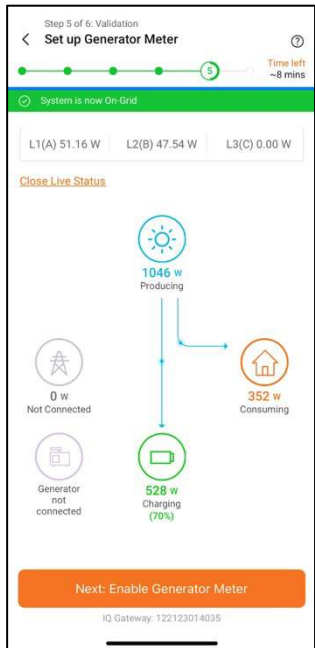
**Validate generator reading**



**Turn off generator**



**Go on-grid**

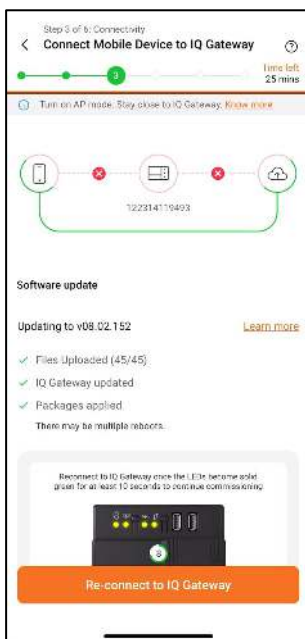
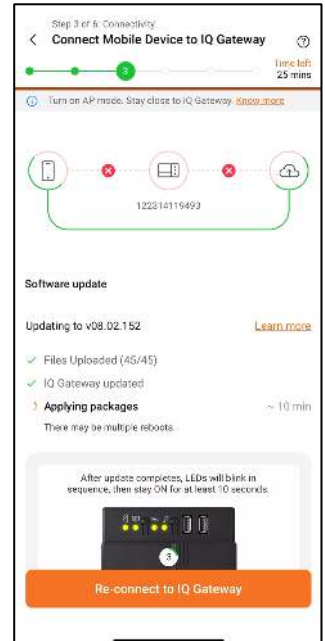
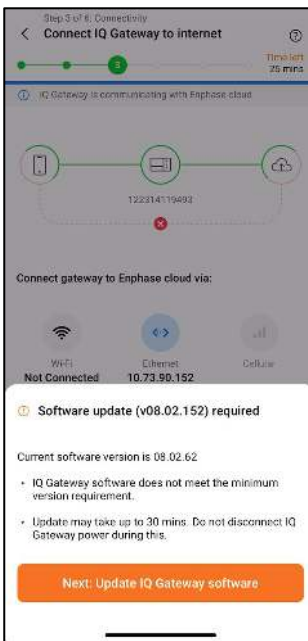


**Enable generator meter**

## 5.4 IQ Gateway upgrade process

Connect to the IQ Gateway using AP mode. Retry connecting if the connection fails. The Enphase Installer app will recommend that a mandatory IQ Gateway upgrade is required for the system's functioning.

1. Tap **Next: Update IQ Gateway software** to start the update process.
2. The phone automatically disconnects after the packages are applied, and the IQ Gateway will undergo multiple restarts.
3. Reconnect to IQ Gateway when the LEDs on the IQ Gateway are solid green for 10 seconds.
4. Verify the IQ Gateway software to confirm if the update happened successfully. You will be shown the button to start provisioning.



## 6 Appendix

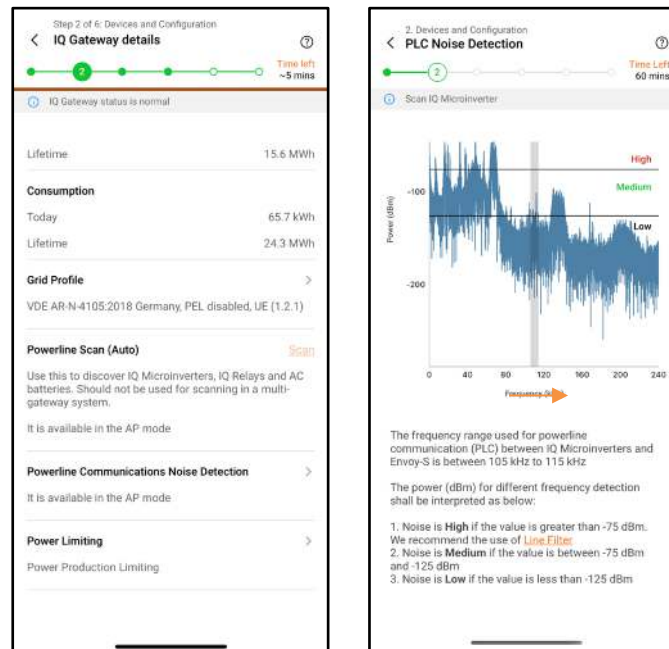
### 6.1 Appendix A: Interpreting LED indications for IQ Batteries

State	Description
<b><i>Un-commissioned</i></b>	
Flashing blue	After booting up, when IQ Battery has paired with an IQ Gateway but has not passed the commissioning three-way handshake to confirm that it is an Enphase device
Flashing green	After passing the three-way handshake with the IQ Gateway
<b><i>After commissioning (normal operation)*</i></b>	
Rapidly flashing yellow	Starting up/establishing communications
Red double flash	Error
Solid yellow	It is not operating because of the high temperature.
Solid blue or green	Idle. The color transitions from blue to green as the state of charge increases. You can check Enphase Cloud for charge status.
Soft pulse blue	Discharging
Soft pulse green	Charging
Soft pulse yellow	Sleep mode activated
Off	Not operating

\* IQ Batteries have a one-hour orphan timer. If the IQ Gateway stops communicating with them after one hour, the IQ Batteries return to an "un-commissioned" state.

## 6.2 Appendix B: Noise detection over PLC

You can now monitor the quality of power-line communication between IQ Gateway and the microinverters. The PLC Noise Detection feature provides real-time data on the noise detected when communicating with IQ Gateway.



Refer to the latest [Enphase Storage Best Practices document](#) to learn more about troubleshooting steps in Enphase Energy Systems.

## 6.3 Appendix C: Replacing/decommissioning

For the replacement/decommissioning of IQ System Controller and IQ Battery, refer to the [Enphase Installer Portal self-service return and replacement technical brief](#).

## 6.4 Appendix D: Steps to perform a power cycle of the IQ Battery 3T/10T

To power cycle IQ Battery 3T/10T, perform the following steps.

1. Turn off the IQ Battery DC switches.
2. Turn off the IQ Battery AC Breaker feeding.
3. Wait for five minutes.
4. Turn on the AC breaker feeding.
5. Verify the flashing red light in the IQ Battery for three seconds.
6. Wait for two minutes.
7. Turn on the IQ Battery DC switches.



## 7 Revision history

Revision	Date	Description
TEB-00020-5.0	June 2024	Added battery mode image in “Site Configuration (Step 2b)” section.
TEB-00020-4.0	June 2024	Enphase Installer App 4.x release updates.
TEB-00020-3.0	March 2024	Added NEM 3.0-related changes.
TEB-00020-2.0	October 2023	Enphase Installer App 3.32.0 release updates.
TEB-00020-1.0	July 2023	Initial release.

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